



# Environmental Task Force

## Ward 9 - Calton

### ETF Activity Report April to September 2017

This report provides details of Environmental Task Force activity within Ward 9 - Calton. It also gives a snapshot of information on the communications channels used to report issues to the ETF.

**For more information please contact the ETF on 0141 276 7821**



Environmental

Enforcement

People Support

Communication



### Contents

- 1 Introduction
- 2 Task Force related issues map
- 3 Ward specific activity report
- 5 Reporting issues to the ETF

### Introduction

The establishment of the Environmental Task Force (ETF) marks a new approach to service delivery along thematic lines rather than more traditional departmental lines. This new approach encourages integrated working across a range of Council Family services to a common theme. It creates a framework for various services from across the Council Family and partner organisations to share common objectives, a shared understanding of success, and improved targeting and coordination of services.

### ETF Objectives

The ETF has a broad range of objectives that will improve communities. These are:

- To tackle environmental incivility (dog fouling, littering, fly tipping and general environmental dereliction).
- To improve neighbourhoods through environmental enhancement in both public and private spaces.
- Effective citizen engagement and communication that encourages citizen involvement.
- Identification and training of volunteers to work in conjunction with the Task Force.
- To deliver an effective and regular communication strategy at a ward level.
- Improvement of service delivery through coordinated arrangements at a ward level.
- Delivery of a training programme for unemployed Glaswegians.
- To work with schools on community clean ups and maintaining a green environment.
- Enhanced enforcement measures.

# Ward 9 - Calton

ETF Activity Report - April to September 2017

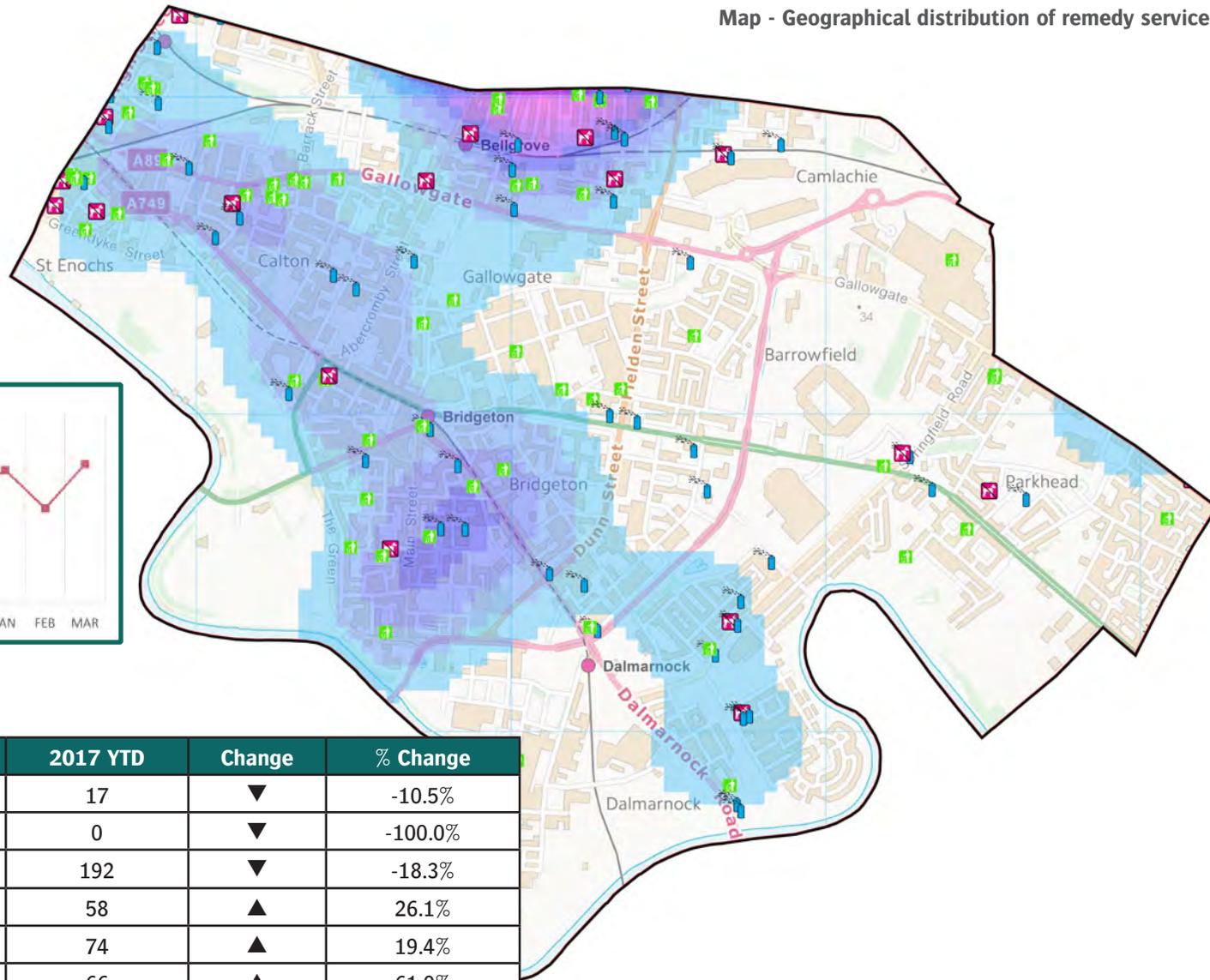


# Environmental Task Force

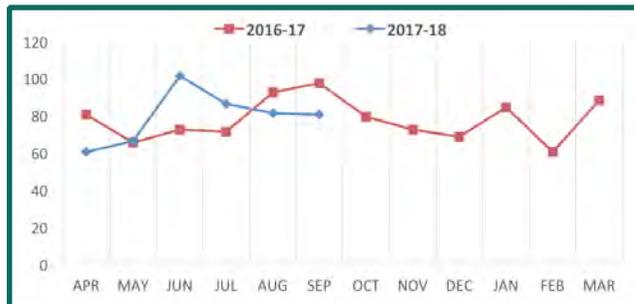
## ETF Demand Profile

The statistics below illustrate the demand on ETF services within the ward area.

Map - Geographical distribution of remedy service requests



## Monthly Trend Remedy Service Requests



## Remedy Service Requests 2016 v 2017

Indicator	2016 YTD	2017 YTD	Change	% Change
Dog Fouling	19	17	▼	-10.5%
Fly Posting	3	0	▼	-100.0%
Fly Tipping	235	192	▼	-18.3%
Graffiti (Public Reported)	46	58	▲	26.1%
Litter	62	74	▲	19.4%
Needles/Sharps/Blood	41	66	▲	61.0%
Street Cleansing	71	67	▼	-5.6%
<b>Total Remedy Requests</b>	<b>477</b>	<b>474</b>	<b>▼</b>	<b>-0.6%</b>

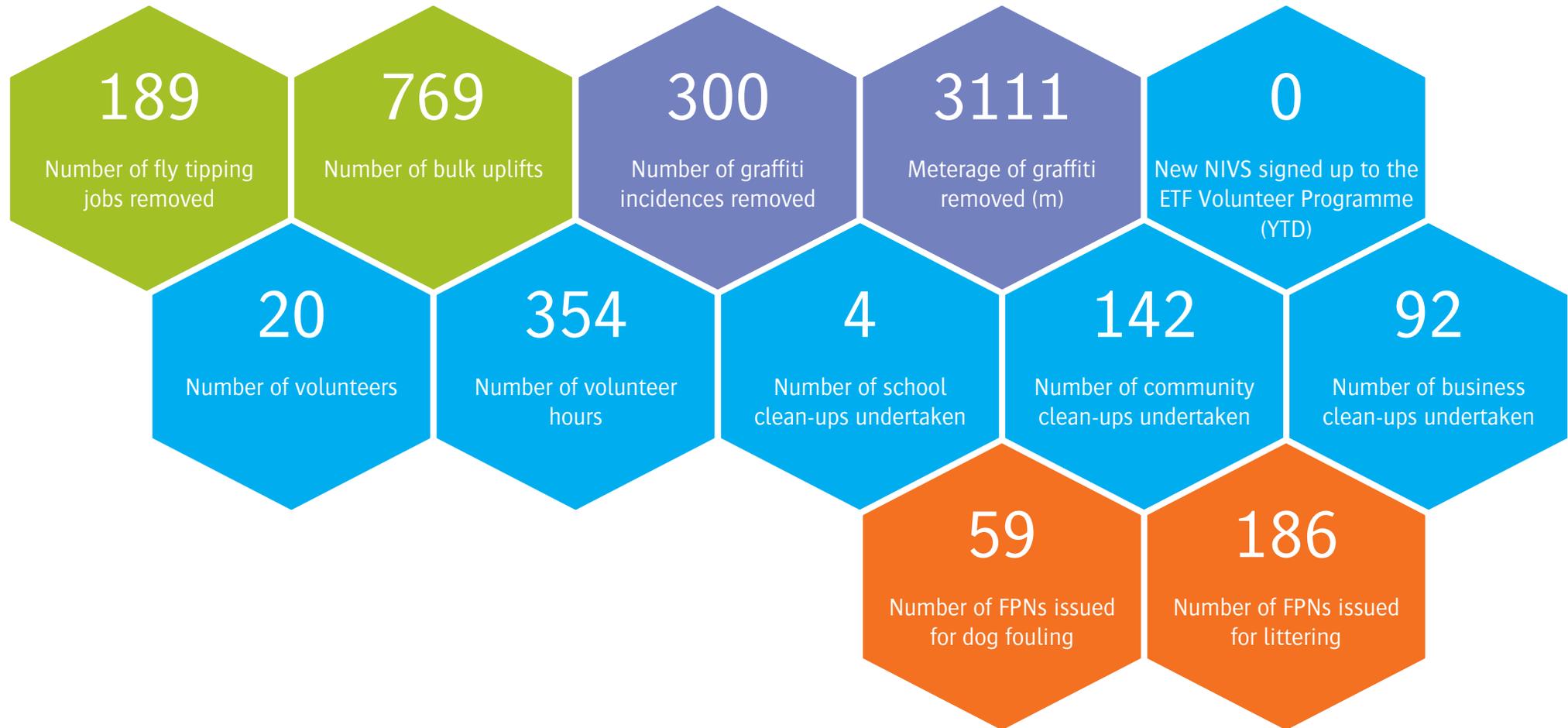
© Crown Copyright and database right 2017 . OS10023379

# Ward 9 - Calton

ETF Activity Report - April to September 2017



# Environmental Task Force



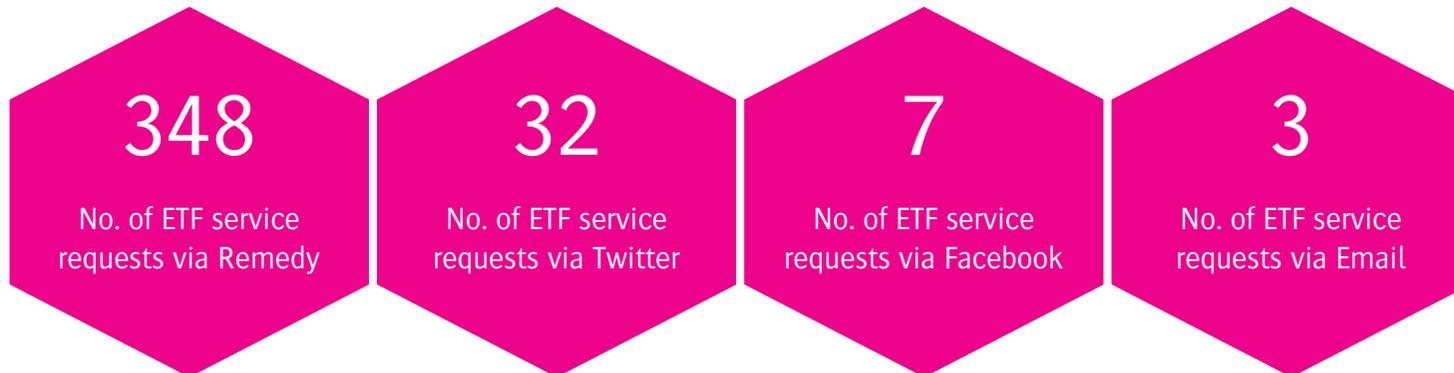
CLEAN TEAMS    GRAFFITI REMOVAL    NEIGHBOURHOOD IMPROVEMENT AND ENFORCEMENT SERVICE    COMMUNITY ENFORCEMENT OFFICERS

# Ward 9 - Calton

ETF Activity Report - April to September 2017



# Environmental Task Force



# Contact the Environmental Task Force



# Environmental Task Force

## Good news from Calton



The Environmental Task Force has been enormously successful in responding to the concerns and complaints of Glasgow citizens, expressed through social media, regarding the cleanliness of Glasgow. However, an aspect of the ETF that has received less attention is the contribution it has made to employment, and the future prospects of previously unemployed Glaswegians.

Information and sign up forms have been sent to all primary, nursery and ASL schools about the Environmental Task Force Schools Charter which will involve them completing three events. After their first Clean-up they are entitled to a free Large Planter or Raised Bed supplied by Community Payback. After completing their third event they will receive an ETF Schools Charter certificate and trophy. Dalmarnock Primary have signed up and have received a Large Planter. They have now completed three events and will soon receive their ETF Schools Certificate and Trophy.

Calton Community Volunteers support the work of the Environmental Task Force by carrying out regular community clean up's of the Elcho Gardens area. The Environmental Task Force supports the volunteers at Elcho Gardens through working in partnership with Calton Heritage Learning Centre, Thenu Housing, LES Cleansing, Community Safety Glasgow, Neighbourhood Improvement Volunteers and the local community.

## Contact us

If you are concerned about litter, fly tipping, graffiti, dog fouling or any other environmental issue, we want to hear from you.

Use our social media pages to report any issues:



Phone **0300 343 7027** or use the **MyGlasgow** app.

What can **The Environmental Task Force** help with?

- ✓ Fly tipping
- ✓ Litter
- ✓ Graffiti
- ✓ Dog fouling
- ✓ Fly posting
- ✓ Environmental enhancement
- ✓ Needle uplift
- ✗ Bin collection
- ✗ Replacement / additional / new bins
- ✗ Recycling
- ✗ Issues relating to back courts / gardens