

**North East Glasgow  
Performance Report Q3  
1st October 2020  
to  
31st December 2020**



**SCOTTISH  
FIRE AND RESCUE SERVICE**

Working together for a safer Scotland

**Working together  
for a safer Scotland**

# North East Glasgow Performance Report

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# Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within North East Glasgow and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in North East Glasgow to ensure we are all “**Working Together for a Safer Scotland**” through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across the Glasgow Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Glasgow identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police / Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Baillieston	3	0	1	12	2	20
Calton	3	0	3	71	2	50
Dennistoun	2	1	4	31	6	53
East Centre	4	0	4	91	2	11
North East (Glasgow)	1	0	6	34	2	21
Shettleston	8	1	9	24	3	33
Springburn & Robroyston	13	0	0	48	5	53

<b>Total Incidents</b>	<b>34</b>	<b>2</b>	<b>27</b>	<b>311</b>	<b>22</b>	<b>241</b>
<b>Year on Year Change</b>	● -47%	● -67%	● -34%	◆ 2%	▲ -4%	● -26%
<b>3 Year Average Change</b>	● -14%	● -19%	● -15%	◆ 13%	● -11%	● -13%

## About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

● Activity levels have reduced by more than 5%

▲ Activity levels have reduced by up to 5%

◆ Activity levels have increased overall

# North East Glasgow Activity Summary



fires  
primary & secondary



special  
services



false  
alarms



386

130

467



983  
total number of  
incidents

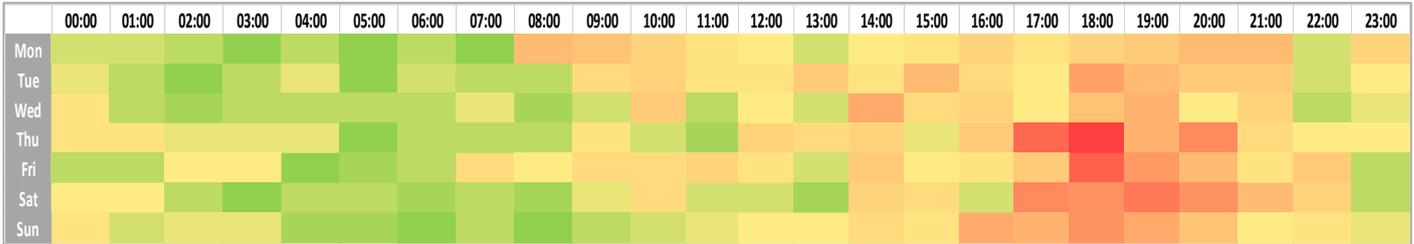


39  
fire & non-fire  
casualties

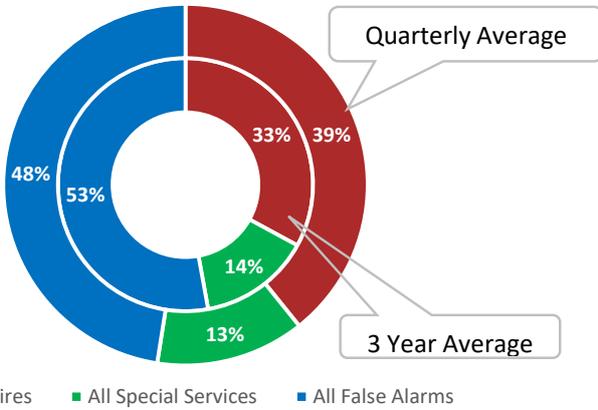


£474,770  
economic cost of  
ufas incidents

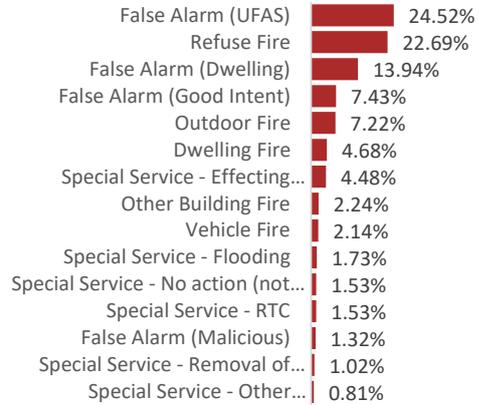
## Activity by Time of Day



## Incidents By Classification



## Top 15 Incidents Types by %



## North East Glasgow Operational Trends



Insert Narrative Here

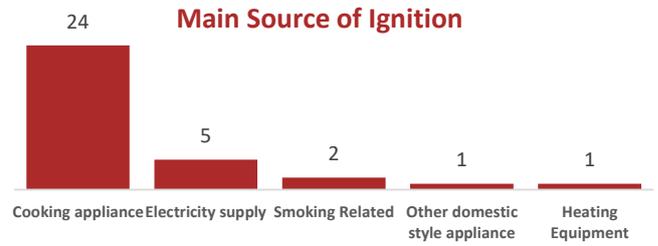
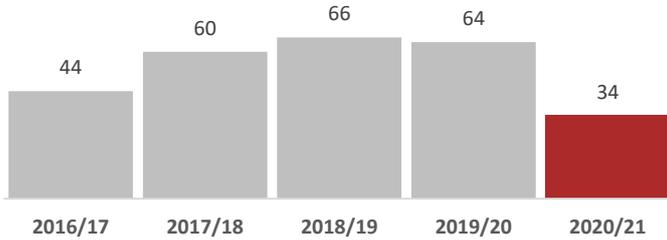
# Domestic Safety - Accidental Dwelling Fires



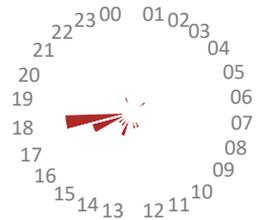
## Performance Summary

Year on Year ● -47%    3 Year Average ● -14%

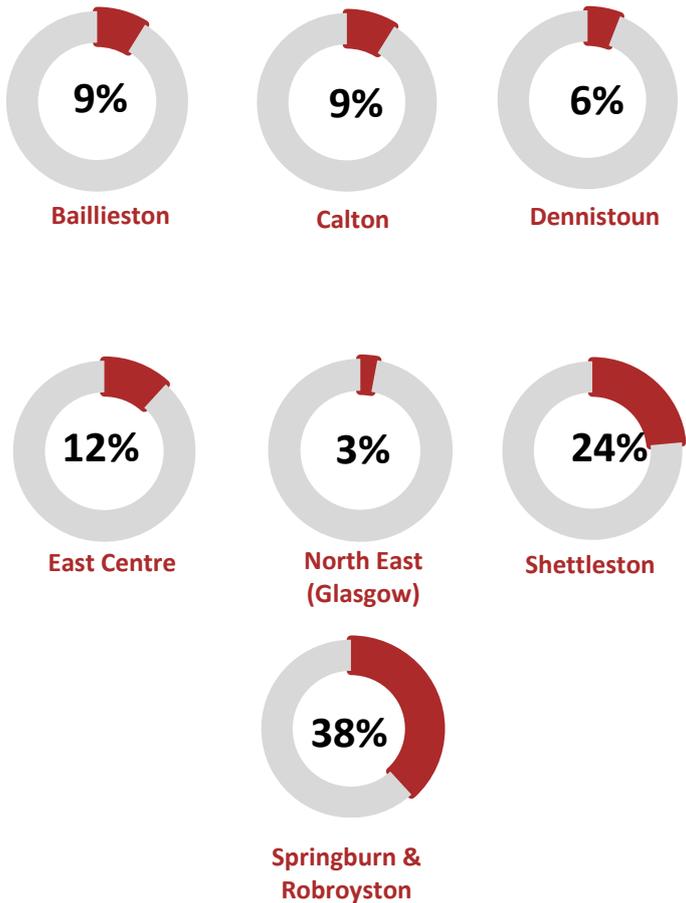
## Accidental Dwelling Fires



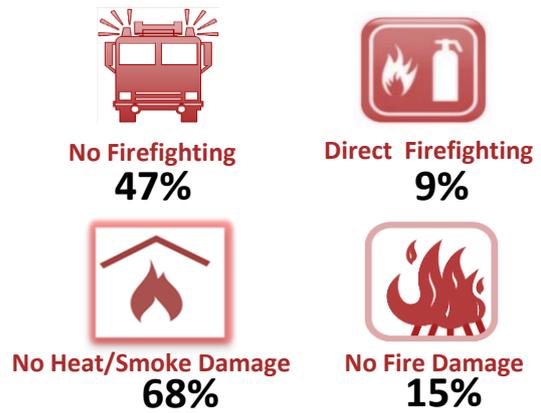
## Accidental Dwelling Fires by Time of Day



## Accidental Dwelling Fires Activity by Ward (% share)



## Severity of Accidental Dwelling Fires



## Human Factors



## Automatic Detection & Actuation



Within Q3 of this report a total of 186 HFSV were conducted with 41% classified as high risk. Due to the effects of the COVID-19 pandemic there has been a reduction of HFSV with the focus being shifted to those referrals from partners classed as high risk.

A Total of 18 AP1 were processed and sent to social work during this period.

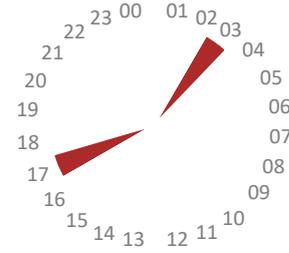
# Domestic Safety - Accidental Dwelling Fire Casualties



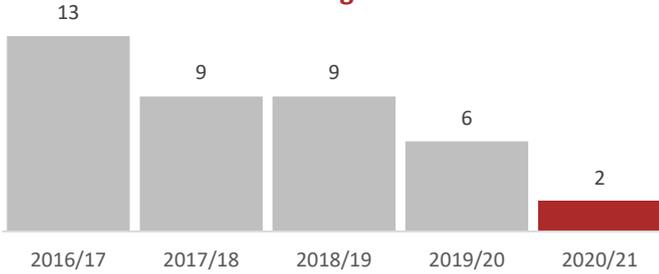
## Performance Summary

Year on Year **-67%**      3 Year Average **-19%**

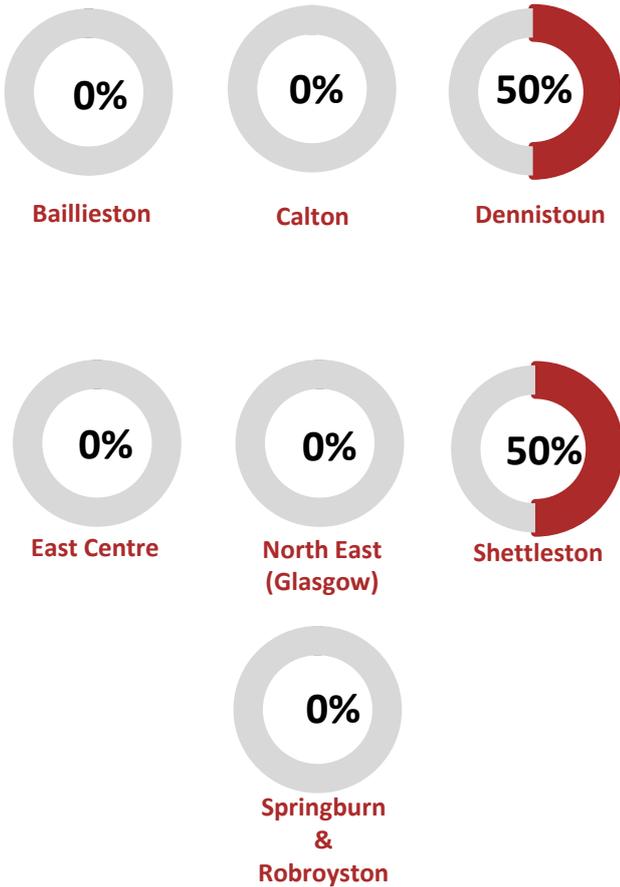
## Fire Casualties by Time of Day



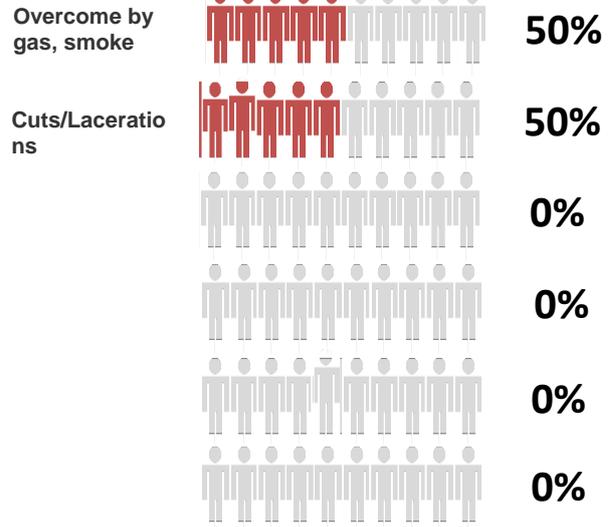
## Accidental Dwelling Fires Casualties



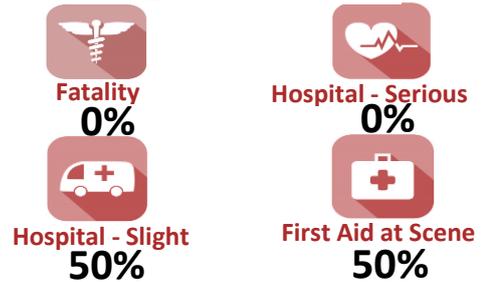
## Accidental Dwelling Fire Casualties by Ward (% share)



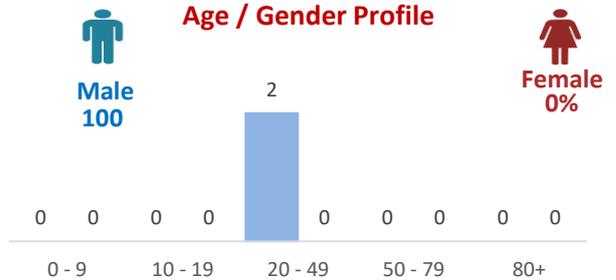
## Nature of Injury



## Extent of Harm



## Age / Gender Profile



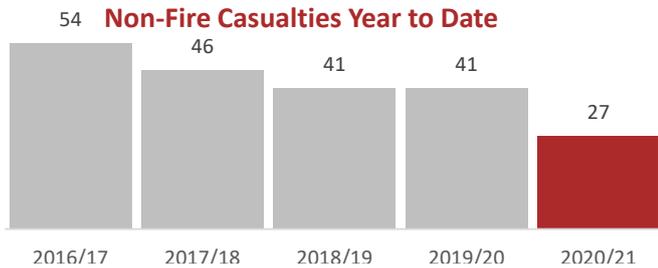
Insert Narrative Here

# Unintentional Injury or Harm

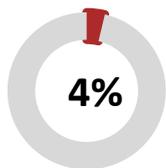


## Performance Summary

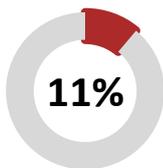
Year on Year **-34%**  
3 Year Average **-15%**



## Non-Fire Casualties by Ward (% share)



Baillieston



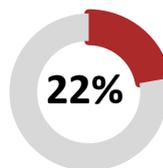
Calton



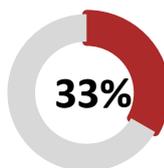
Dennistoun



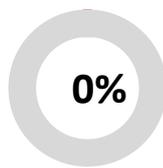
East Centre



North East (Glasgow)

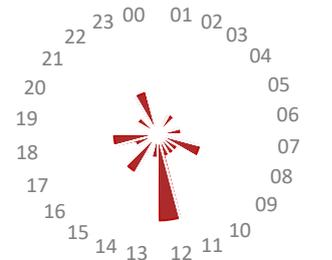


Shettleston

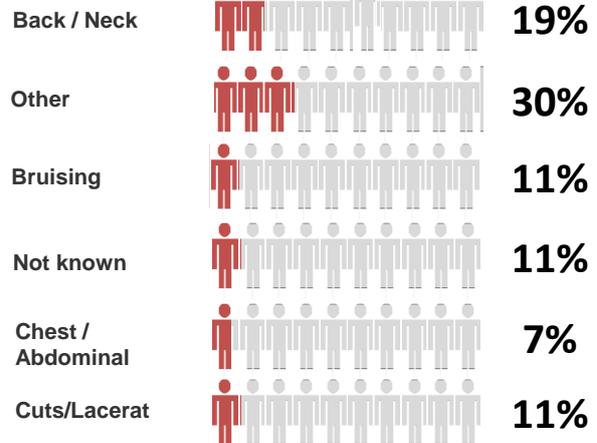


Springburn & Robroyston

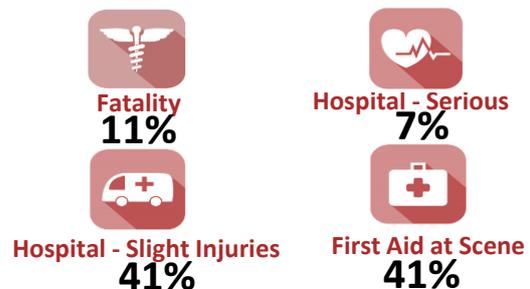
## Non-Fire Casualties by Time of Day



## Nature of Injury



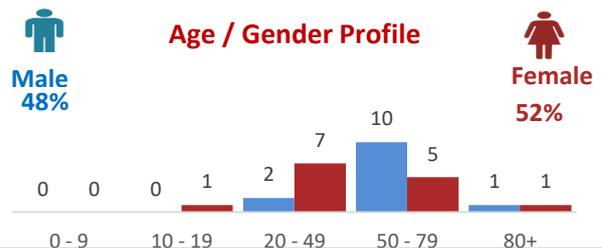
## Extent of Harm



## Non-Fire Emergency Activity



## Age / Gender Profile



Insert Narrative Here

Insert Narrative Here

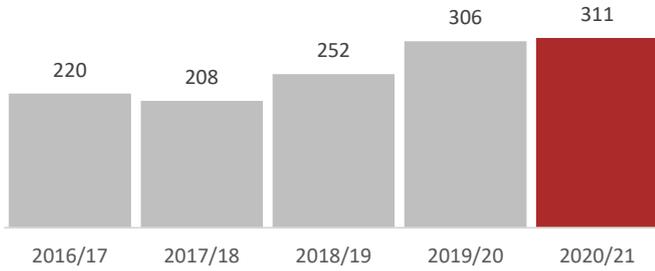
# Deliberate Fire Setting



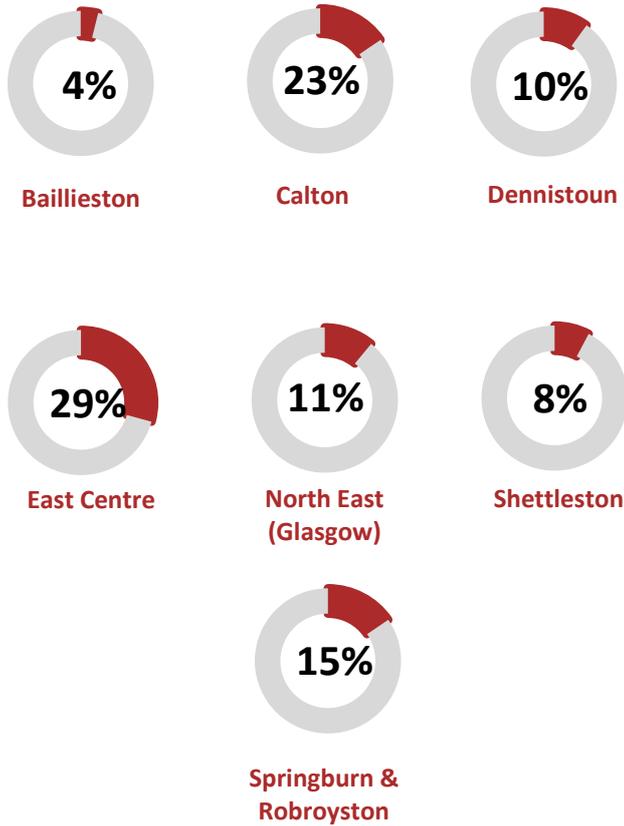
## Performance Summary

Year on Year ◆ 2%      3 Year Average ◆ 13%

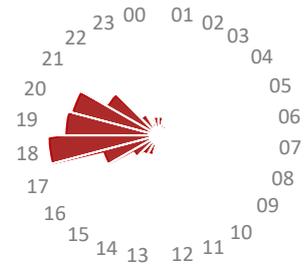
## Deliberate Fires



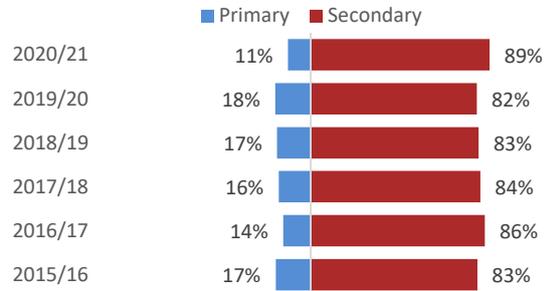
## Deliberate Fires by Ward (% share)



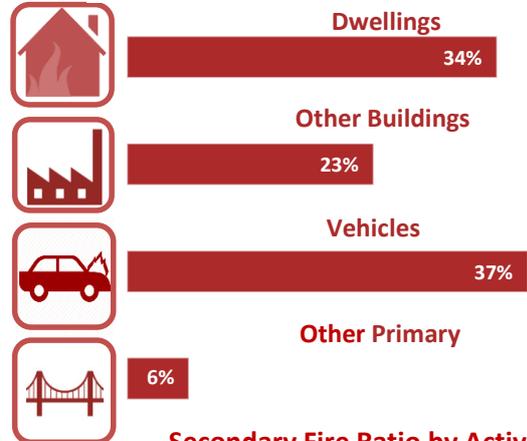
## Deliberate Fires by Time of Day



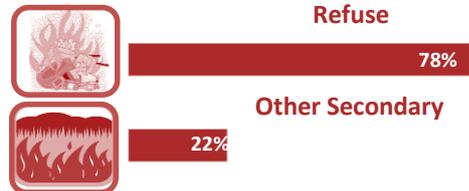
## Deliberate Fires by Classification



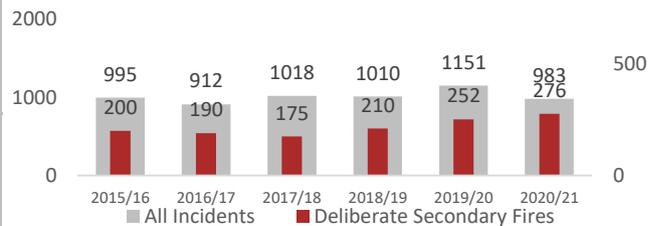
## Primary Fire Ratio by Activity Type



## Secondary Fire Ratio by Activity Type

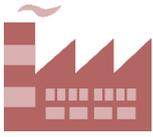


## Deliberate Fires Compared to Operational Activity



Insert Narrative Here

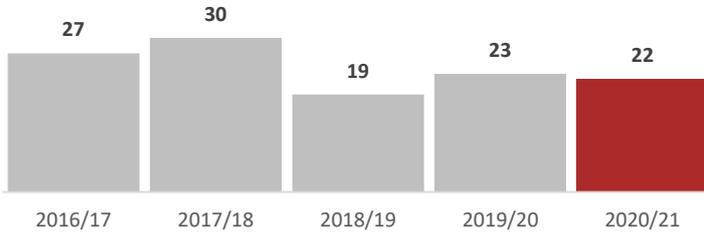
# Non Domestic Fire Safety



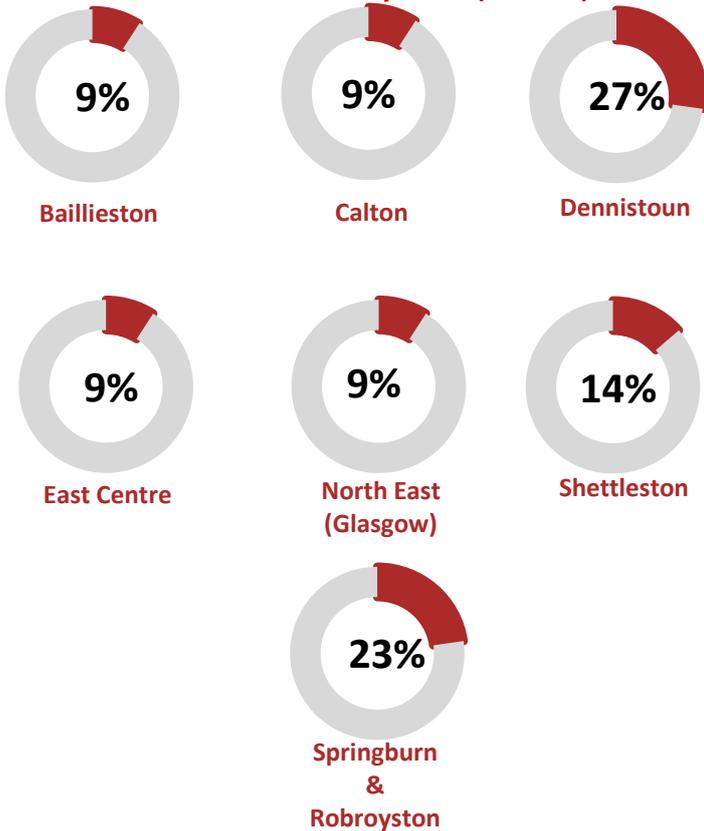
## Performance Summary



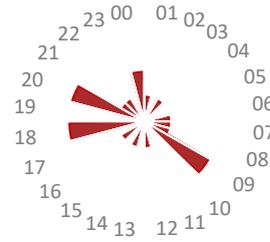
## Non Domestic Fires



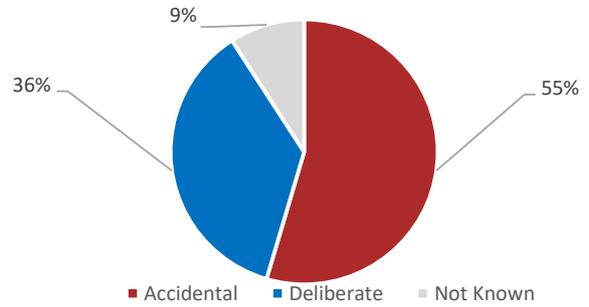
## Non-Domestic Fires by Ward (% share)



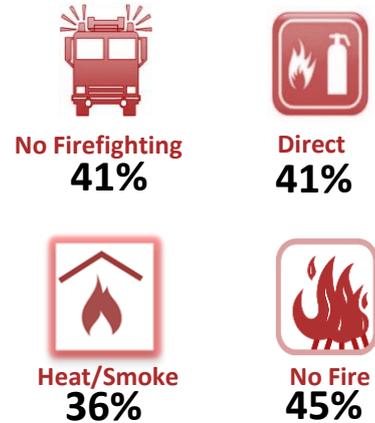
## Non-Domestic Fires by Time of Day



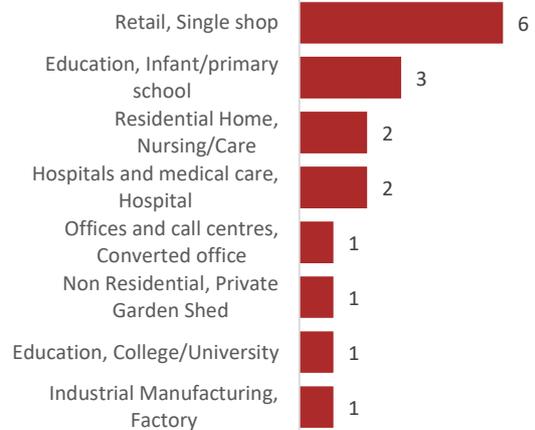
## Non-Domestic Fires by Nature of Origin



## Severity of Non-Domestic Fires



## Non-Domestic Fires by Premises Type



Insert Narrative Here

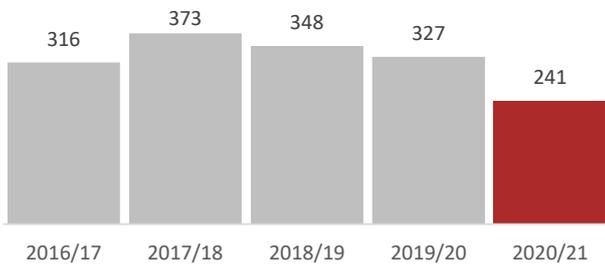
# Unwanted Fire Alarm Signals



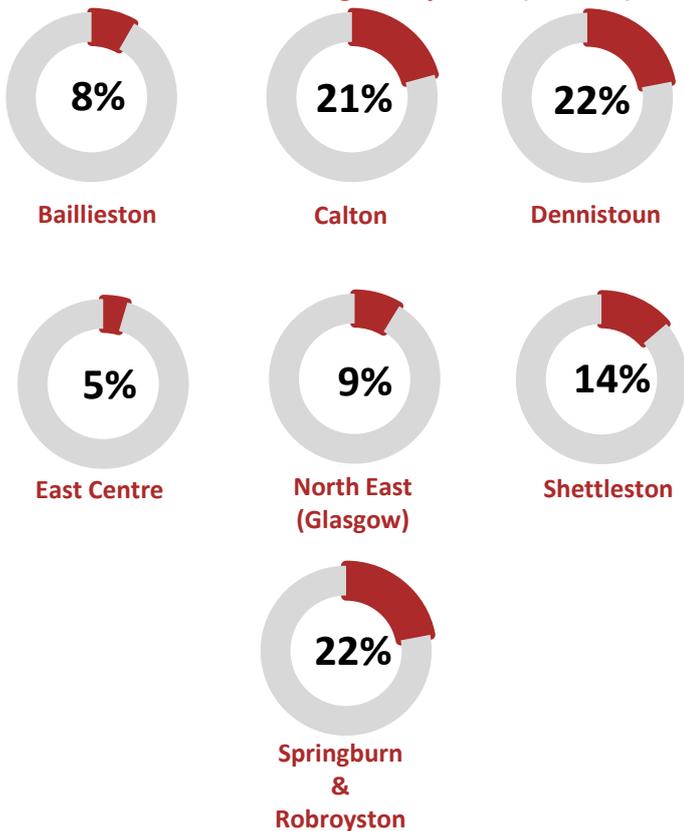
## Performance Summary

Year on Year ● -26%  
 3 Year Average ● -13%

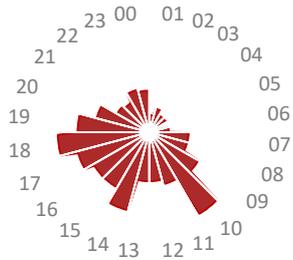
## Unwanted Fire Alarm Signals Year to Date



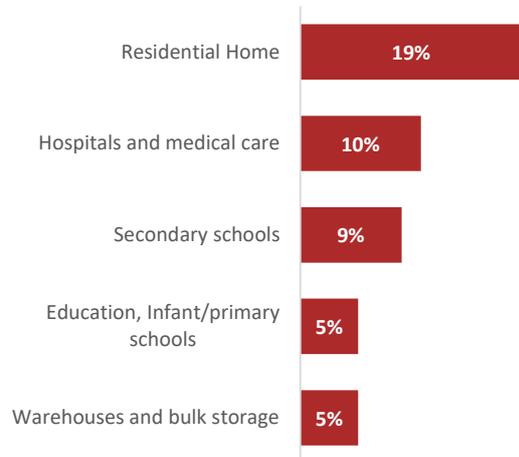
## Unwanted Fire Alarm Signals by Ward (% share)



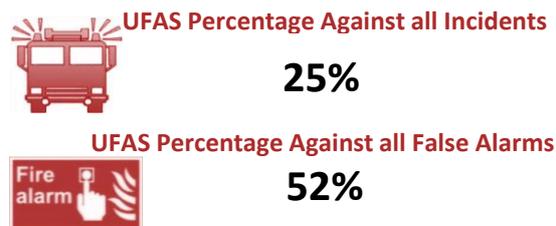
## Unwanted Fire Alarm Signals by Time of Day



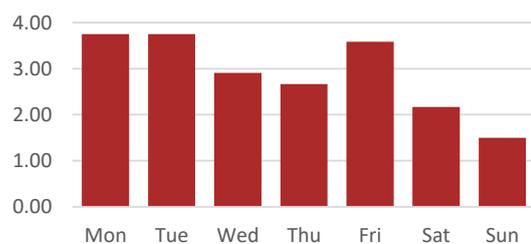
## Unwanted Fire Alarm Signals - Top 5 Premises



## Unwanted Fire Alarm Signals Activity Ratios



## Average Unwanted Fire Alarm Signals per Day



Insert Narrative Here