

Waste and Recycling Festive Delivery Plan 2025/26 noted.

3 There was submitted and noted a report by the Executive Director of Neighbourhoods, Regeneration and Sustainability (NRS) regarding the waste service strategy during the festive period and of the improvements for 2025/26, advising

- (1) that to ensure waste and recycling services were delivered effectively and to reduce any impact to residents, NRS would be delivering a Festive delivery plan to support front line operations through this challenging period;
- (2) that following on from the 2023/24 plan that had been impacted with significant challenges a new approach had been delivered in 2024/25, as detailed in the report;
- (3) of the lessons learned in 2024/25 that had resulted in positive feedback which had been used in the preparation for the Festive plan for 2025/26 for all properties, as detailed in the report;
- (4) of the additional resources that would be sourced including internal resources from other teams, training of staff by NRS and that Festive period annual leave would be controlled and limited for operational employees; and
- (5) of the impacts and benefits of the Festive plan for 2025/26 and of the communication plan that had been developed, as detailed in Table 1 of the report.