

Glasgow Planning Improvement Plan – Update noted.

6 With reference to the minutes of 28th January 2025 (Print 6, page 58) there was submitted a report by the Executive Director of Neighbourhoods, Regeneration and Sustainability regarding progress on the Glasgow Planning Improvement plan 2025-27 (GPIP), advising

- (1) that the GPIP was structured around 4 key themes, namely Customers and Stakeholders, People and Culture, Continuous Improvement and Digital and Data;
- (2) that the Customers and Stakeholders theme focused on improving relationships, communication and experiences with Glasgow's Planning Service and based on customer feedback, significant strides had been made in 2025 to engage with customers and stakeholders and provide better information, as detailed in the report;
- (3) that the People and Culture theme focused on building a positive, inclusive, high-performing workplace and there were a number of highlights, as detailed in the report on the work undertaken in this area in 2025;
- (4) that the Continuous Improvement theme reflected the dedication to constant innovation and efficiency and a number of key improvement projects, as detailed in the report, had been undertaken in this area in 2025;
- (5) that Digital and Data was integral to the GPIP and supported a few improvement actions, however the improvements and opportunities in relation to Digital Twin and Artificial Intelligence and Emerging Technologies, as detailed in the report, were not covered by other GPIP themes; and
- (6) of the key priorities for 2026 and the next steps.

After consideration and having heard a presentation by Ms Julia Laphorn, Neighbourhoods, Regeneration and Sustainability, the committee noted the presentation and the report.