



**Glasgow City Council**

**Licensing and Regulatory Committee**

**Report by Director of Legal and Administration**

**Contact: J Smith Ext: 77908**

**Item 2**

**27th August 2025**

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982  
COMPLAINTS AGAINST VARIOUS LICENCE HOLDERS**

**Purpose of Report:**

To consider the attached list of complaints against various licence holders.

**Recommendations:**

Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Ward No(s):

Citywide:

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Local member(s) advised: Yes ☐ No ☐ consulted: Yes ☐ No ☐  
(Where appropriate)

## 1 Background

- 1.1 Please note that reports from appropriate officials contain information which is considered to be 'sensitive data' and will be tabled for Member's consideration at the meeting.
- 1.2 For ease of reference, the attached list contains abbreviations and a key can be found at the foot of the final page along with a note of any relevant policies referred to. *(Please note that reports from appropriate officials referred to above which have been received in respect of each complaint and any other correspondence will not be included on the web site).*

## 2 Policy and Resource Implications

### Resource Implications:

*Financial:* None

*Legal:* Paragraph 11 of Schedule 1 to the Civic Government (Scotland) Act 1982 provides that a licence may be (a) suspended for the unexpired portion of its duration or such shorter period as may be determined, which may be with immediate effect; or (b) revoked.

*Personnel:* None

*Procurement:* None

**Council Strategic Plan:** None

### Equality and Socio-Economic Impacts:

*Does the proposal support the Council's Equality Outcomes 2021-25.* N/A

*What are the potential equality impacts as a result of this report?* No significant impact

*Please highlight if the policy/proposal will help address socio economic disadvantage.*

N/A

### **Climate Impacts:**

*Does the proposal support any Climate Plan actions?  
Please specify:*

N/A

*What are the potential climate impacts as a result of this proposal?*

N/A

*Will the proposal contribute to Glasgow's net zero carbon target?*

N/A

### **Privacy and Data Protection impacts:**

*Are there any potential data protection impacts as a result of this report*

No. The report discloses personal data on licence holder. Subject to relevant assessment, the Licensing Authority considers, on balance, that disclosure of the data is justified against current UK data protection law and the legal basis for disclosing such data is Performance of a Task Carried Out in the Public Interest.

*If Yes, please confirm that a Data Protection Impact Assessment (DPIA) has been carried out*

N/A

## **3 Recommendations**

- 3.1 Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
1.	TL – TV09523 Plate 1000 Expiry Date 28/02/2027	Nanick Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
2.	TL – TV09578 Plate 728 Expiry Date 31/03/2027	Dunroylyn	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
3.	TL – TV09137 Plate 282 Expiry Date 30/06/2026	Gall Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
4.	TL- TV09665 Plate 405 Expiry Date 31/05/2027	Brown Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
5.	TL – TV08608 Plate 1387 Expiry Date 30/09/2027	Sunnyside Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
6.	TL – TV09421 Plate 519 Expiry Date 31/12/2026	Carron Taxis	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
7.	TL – TV08688 (TV10066 VIP) Plate 603 Expiry Date 28/02/2025	Cuthelton Cabs	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
8.	TL – TV09058 Plate 995 Expiry Date 30/04/2026	Guthrie Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.
9/..			

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
9.	TL – TV08685 (TV10065 VIP) Plate 1203 Expiry Date 28/02/2025	Dufftown Taxi Service	Complaint by the Director of Legal and Administration – Not compliant with LEZ Policy.

Key to Abbreviations Used:

TL	Taxi
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Policy referred to:-

LEZ Policy - [Committee Information - Submission Documents](#)