

Clean Glasgow Profile

Calton Ward

Clean Glasgow

Ward 9: Calton

Period: 01 July – 30 September 2015

09-October-2015 v0.1

Overview

During July through to September 2015 the Calton ward experienced the 12th highest concentration out of the total number of environmental reports across the city. This has increased compared with the previous three months (April – June 2015), when the ward experienced the 13th highest level of reports. Throughout July to September, there has been an increase in all environmental activity, when compared to April – June, with the exception of dog fouling and needles/sharps/blood. There has been no change in the number of fly posting reports received.

Key Points

- There has been a **40% rise** in the level of fly tipping reported to the Calton Ward during July through to September, with **122** incidents recorded compared to **87** from April to June 2015.
- Street Cleansing reports have **increased by 53%** from July – September. There were **46** reports recorded compared to **30** during April to June.
- Incidents of street cleansing were recorded throughout the ward with a higher number of incidents reported to **Dalmarnock Road**.
- There was an **increase of 37%** in the level of public reported graffiti during the period, with **26** incidents recorded in comparison to **19** from April through to June 2015.
- Reports of dog fouling have **decreased** in the Calton Ward from July – September, with **seven** incidents recorded.
- There were **34** fixed penalty notices issued for dog fouling during the previous three months (July – September 2015)
- There was a **decrease** in the number of incidents of needles/sharp/blood reported during the period, with 16 incidents recorded.
- Litter reports remained consistent during July – September, **39** incidents were recorded.
- There were **71** fixed penalty notices issued for littering from July to September 2015, in the Calton ward.
- From July through to September, **59** environmental clean ups took place in the ward.

Forecast

- Potential increase in fly tipping, litter and street cleansing during the next quarter (October – December 2015). This could lead to issues in terms of fire-raising whereby refuse is being used as material for bonfires particularly during late October/ early November.
- Problematic areas will be identified for the next assessment.

Chart – Monthly Trend Year to date Remedy Reports (Seven Areas)



Customer Demand - Quarterly Trends

The table below highlights a comparison of month trend of customer demand across all 7 areas.

| INDICATOR | Rank | Jul - Sep 15 | Change vs Previous Quarter | | Change vs Previous Year | | Change YTD | | |
|--------------------------------|------|--------------|----------------------------|------|-------------------------|------|------------|-----------|------|
| | | | Apr - Jun 15 | % | Jul - Sep 14 | % | YTD 14-15 | YTD 15-16 | % |
| All Environmental | 12 | 257 | 194 | 32% | 216 | 19% | 436 | 451 | 3% |
| Fly Tipping | 10 | 122 | 87 | 40% | 88 | 39% | 173 | 209 | 21% |
| Street Cleansing | 12 | 46 | 30 | 53% | 50 | -8% | 106 | 76 | -28% |
| Graffiti (Reported Via Public) | 5 | 26 | 19 | 37% | 14 | 86% | 26 | 45 | 73% |
| Litter | 15 | 39 | 26 | 50% | 37 | 5% | 75 | 65 | -13% |
| Dog Fouling | 10 | 7 | 8 | -13% | 10 | -30% | 20 | 15 | -25% |
| Needles/Sharps/Blood | 2 | 16 | 23 | -30% | 17 | -6% | 35 | 39 | 11% |
| Fly Posting | 10 | 1 | 1 | 0% | 0 | - | 1 | 2 | 100% |

Chart – Environmental Report Ward vs Glasgow Average

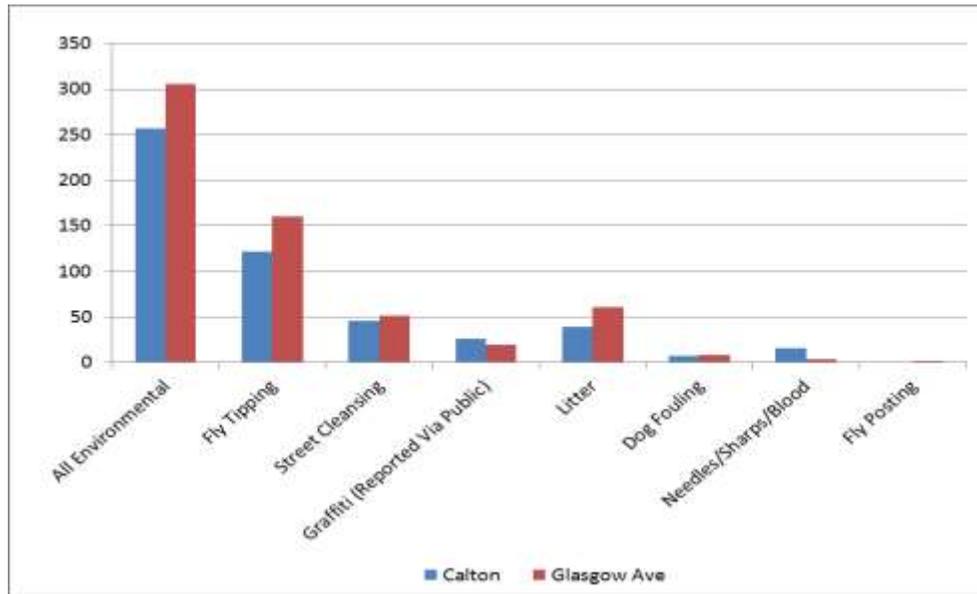


Chart – Monthly Trend Year to date Remedy Reports (Seven Areas)



Maps Demand vs. Activity

MMW Demand Map

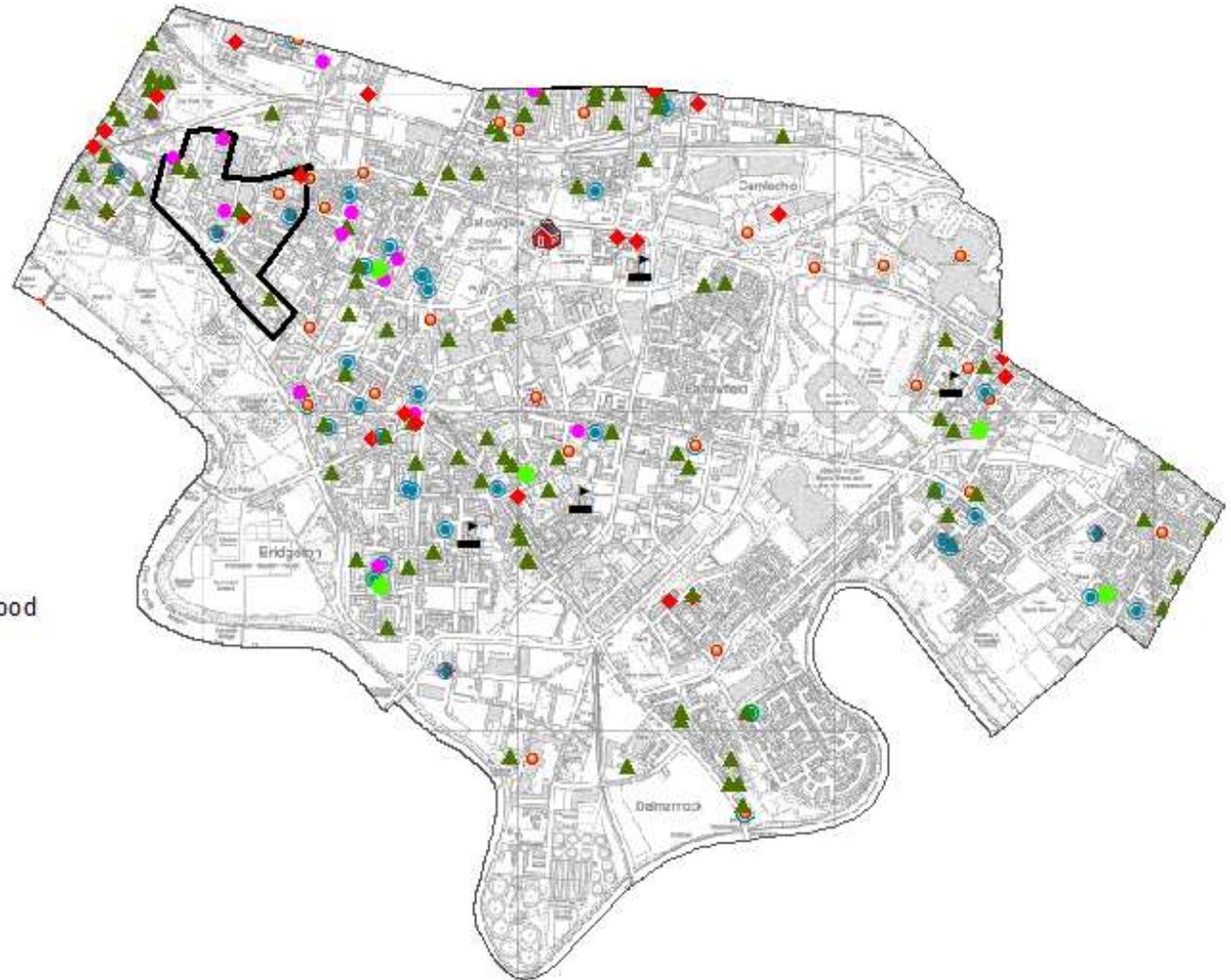
The map highlights the distribution of public reported environmental reports, including fly tipping, graffiti, Street cleansing, litter, fly posting, dog fouling and discarded needles/ sharps across the Calton ward from July through to September 2015.

| INDICATOR | TOTAL |
|----------------------|-------|
| All Environmental | 257 |
| Fly Tipping | 122 |
| Street Cleansing | 46 |
| Graffiti (Public) | 26 |
| Litter | 39 |
| Dog Fouling | 7 |
| Needles/Sharps/Blood | 16 |
| Fly Posting | 1 |

Legend

- Dog Fouling
- Fly Posting
- ▲ Fly Tipping
- ◆ Graffiti
- Litter
- Street Cleansing
- Needles/Sharps/Blood
- ▲ Primary
- Secondary
- Priority Area
- Glasgow Wards

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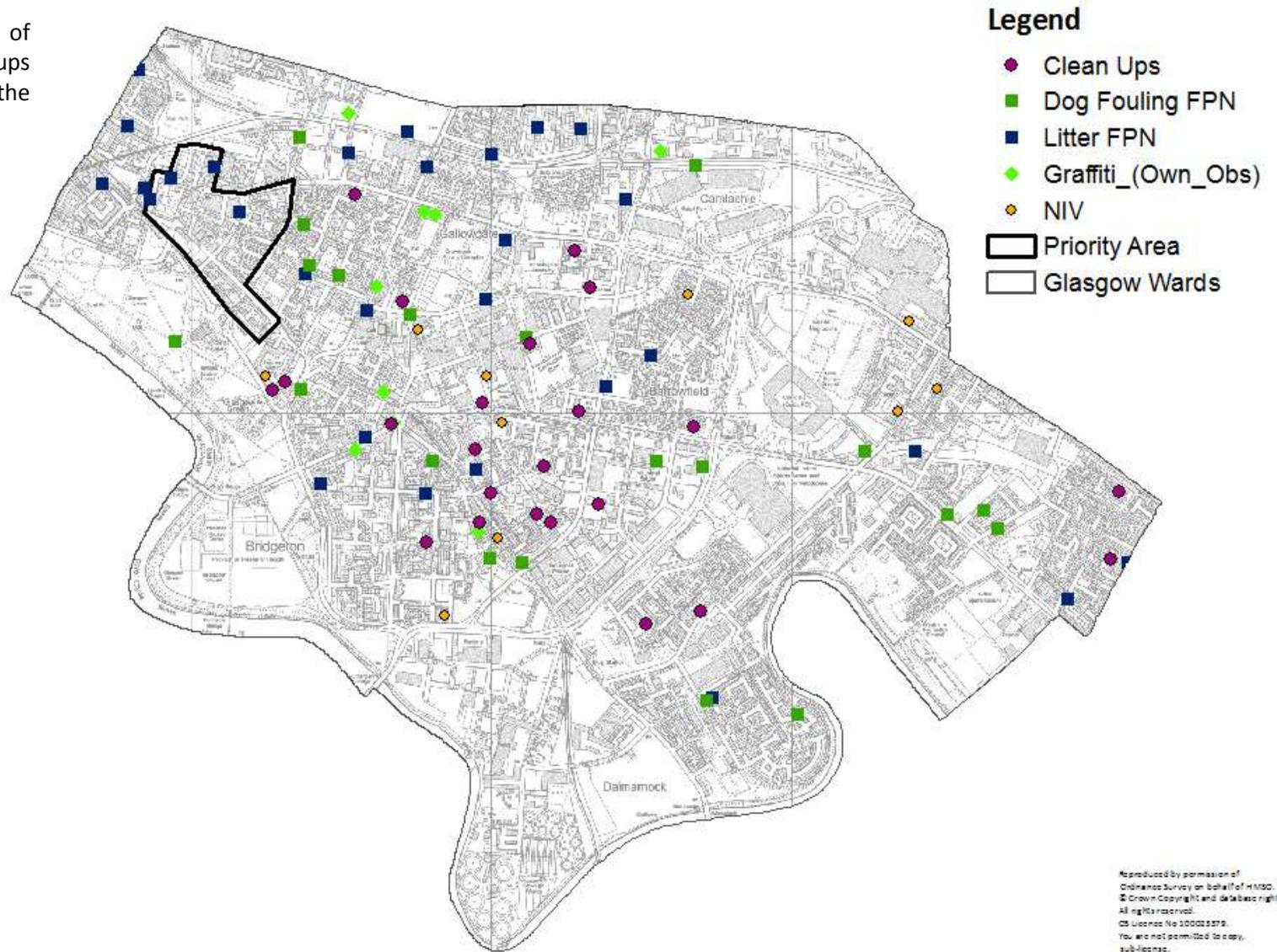


MMW Activity Map

The map highlights the distribution of Clean Glasgow activity from July to September 2015.

The table below details the number of school, community and business clean-ups undertaken between 01 July 2015 and the 30 September 2015.

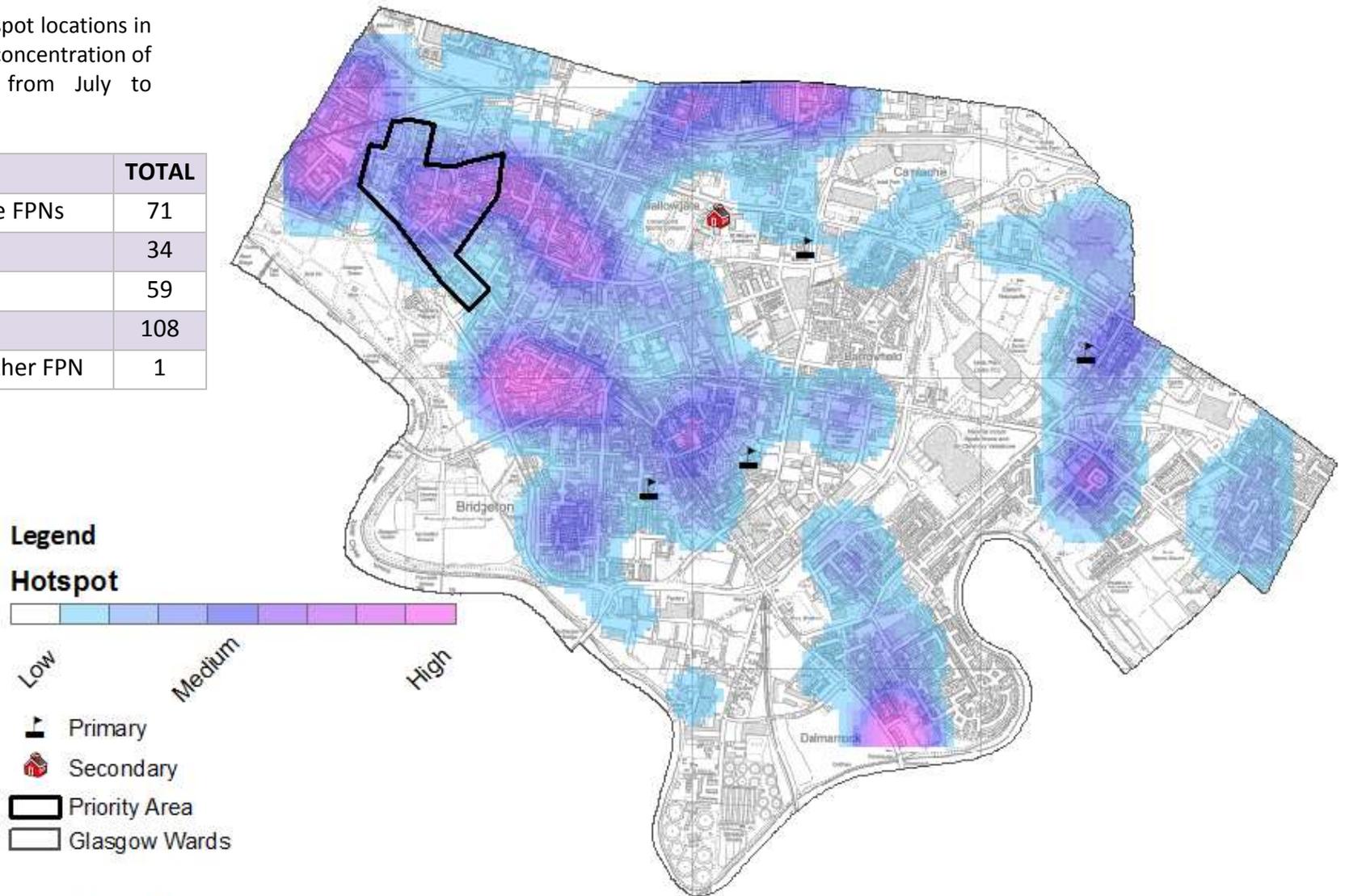
| LOCATION | TOTAL |
|---------------------|-------|
| Baltic Street | 2 |
| Barrowfield Gate | 3 |
| Dale Street | 4 |
| Broad Street | 5 |
| Cuthelton Terrace | 3 |
| David St/Ct | 2 |
| Dunn Street | 1 |
| Elcho St | 1 |
| Glenshee Gardens | 3 |
| Redan Street | 1 |
| Heron Street | 4 |
| James Street | 1 |
| Lily Street | 1 |
| London Rd/Ave | 10 |
| Old Dalmarnock Road | 5 |
| Orr Street | 3 |
| Queen Mary Street | 1 |
| Redan Street | 2 |
| Ruby Street | 3 |
| Templeton Street | 4 |



MMW Hot Spot Map

The map highlights the hot spot locations in the Calton MMW based on concentration of Clean Glasgow demands from July to September 2015.

| CG ACTIVITY | TOTAL |
|-----------------------------------|-------|
| Litter/fly tipping/cigarette FPNs | 71 |
| Dog Fouling FPNs | 34 |
| Clean Up Events | 59 |
| Own Obs Graffiti | 108 |
| Commercial, domestic, other FPN | 1 |



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High Demand Locations

The following table highlights the street areas where environmental reports have been most persistent during July - September 2015.

| Street | Dog Fouling | Fly Tipping | Graffiti | Litter | Needles/ Sharps/Blood | Fly Posting | Street Cleansing | All Reports |
|----------------|-------------|-------------|----------|--------|-----------------------|-------------|------------------|-------------|
| London Rd | 0 | 4 | 2 | 5 | 1 | 0 | 4 | 16 |
| Dalmarnock Rd | 0 | 5 | 0 | 1 | 0 | 0 | 7 | 13 |
| Gallowgate | 0 | 3 | 3 | 5 | 1 | 0 | 0 | 12 |
| Bluevale St | 0 | 5 | 0 | 0 | 0 | 0 | 2 | 7 |
| McPhail Street | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 6 |
| Duke St | 0 | 1 | 1 | 2 | 1 | 0 | 1 | 6 |

Clean Glasgow Areas

During the period, the two priority areas identified for the ward are public reported graffiti and needles/sharps/blood. Further information on the level of customer demand on a monthly basis is provided in the following charts.

Chart – Monthly Trend Year to date Graffiti

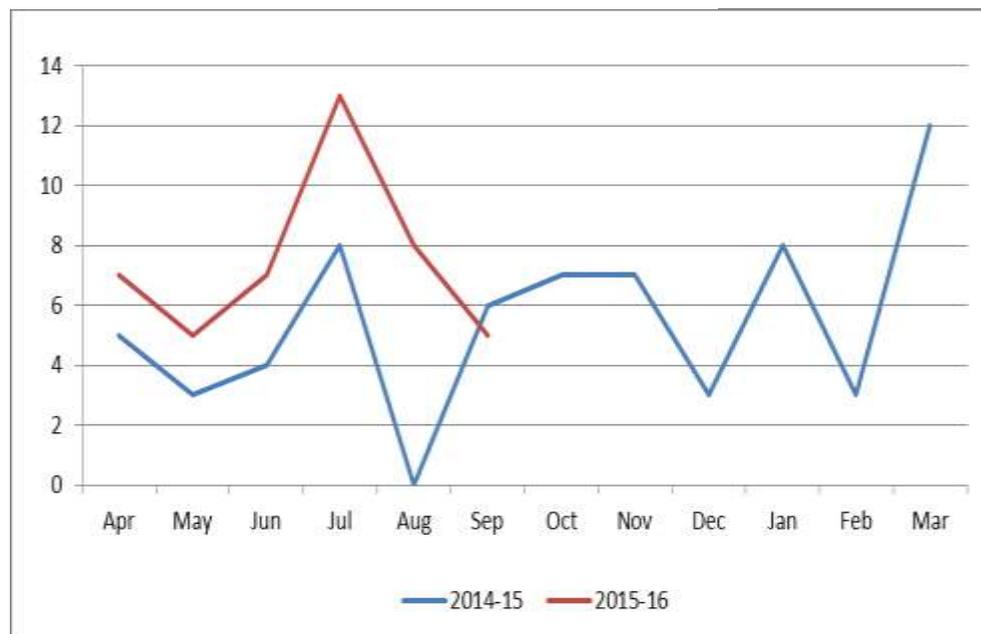
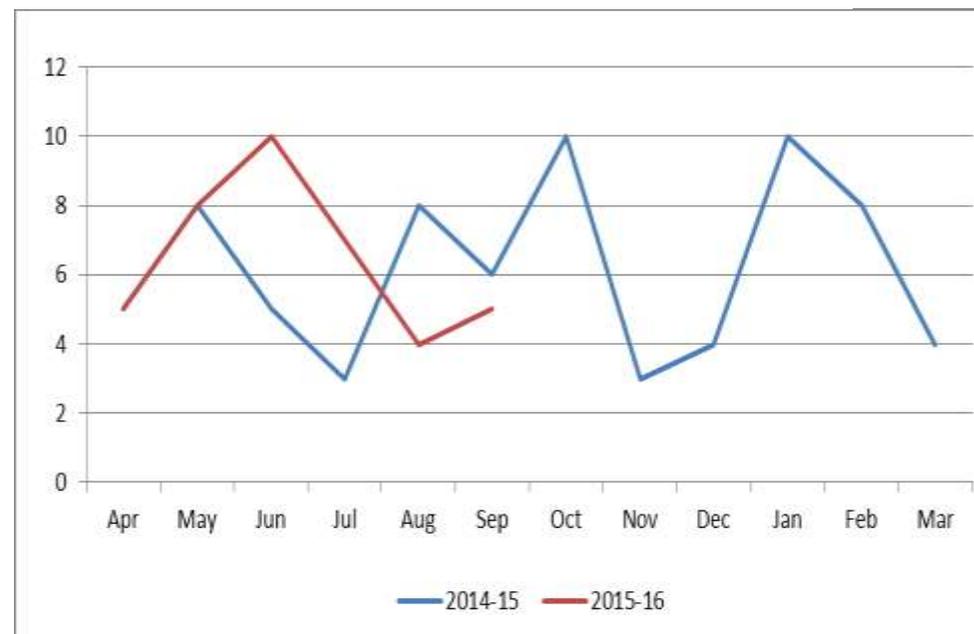


Chart – Monthly Trend Year to date Needles/Sharps/Blood



Priority Area Location

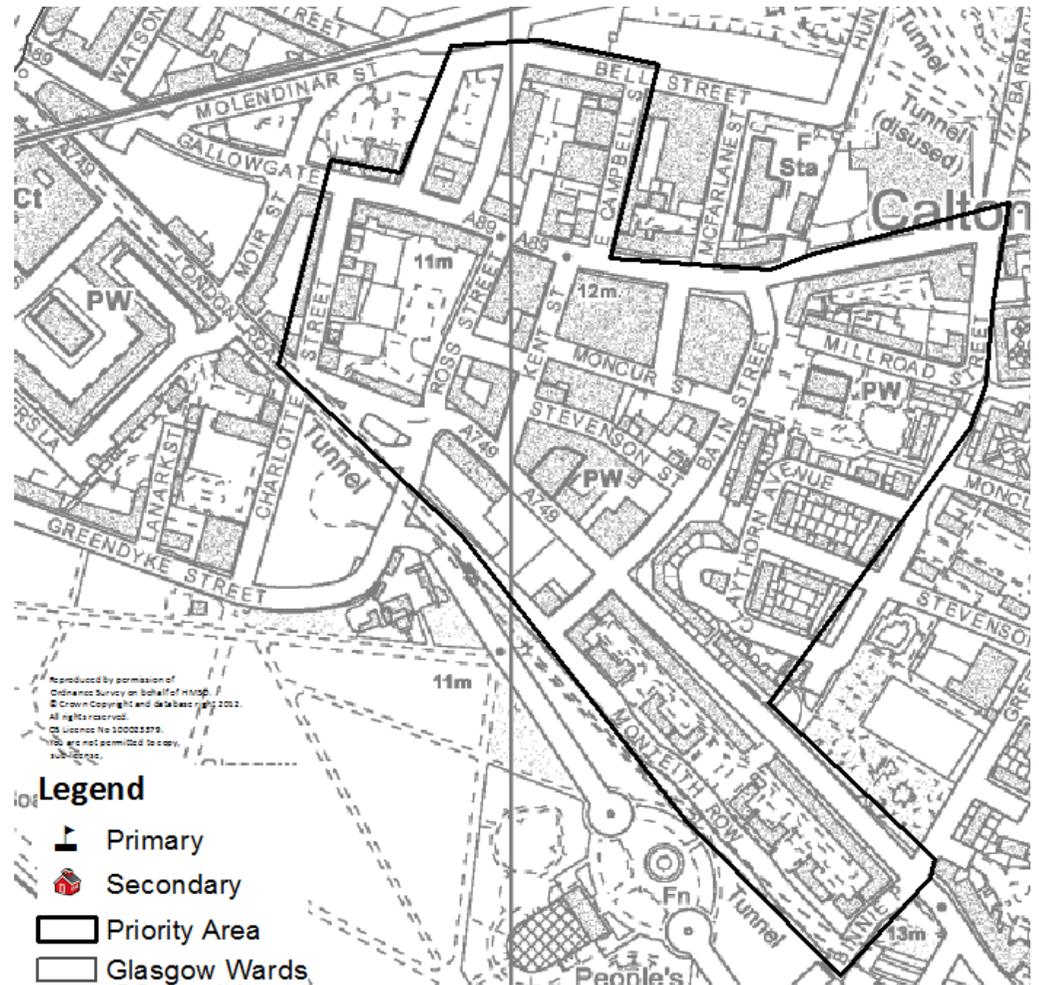
Based on incident levels, concentration of reports and the type of environmental activity recorded, the area surrounding Gallowgate and Bain Street has been identified as a priority location for environmental incivility during the period of July to September 2015.

Location: Gallowgate/ Bain Street

Issue: Fly Tipping

There were 22 environmental incidents reported in the priority area during July to September, a decrease of 5 reports compared with the previous three months (April – June 2015) when there were 27 reports received. The main issue in the area was fly tipping.

- **Gallowgate** experienced the highest concentration of environmental reports in the priority area period. Reports were received of household items and refuse bags being dumped.
- **London Road** was also problematic regarding reports of fly tipping.
- The peak time for environmental reports was between 11:00 & 12:00 hours. Activity tended to be higher on a Wednesday.



Priority Area Activity:

| Activity | Current Quarter | Previous Quarter | Previous Year |
|-----------------------------------|-----------------|------------------|---------------|
| Litter/fly tipping/cigarette FPNs | 7 | 6 | 0 |
| Dog Fouling FPNs | 0 | 0 | 2 |
| Clean Up Events | 0 | 3 | 0 |
| Own Observation Graffiti | 0 | 0 | 2 |