

Item 5 (a)

4th November 2015

Progress Report to Calton Area Partnership

LES | Land and Environmental Services

North East Local Operational Working Group

November -2015 v0.1

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1 Introduction

This document is the 2015/16 progress report to the Area Partnership from Land and Environmental Services Cleansing Service.

The aim of the report is to detail the progress made on the wide range of activities being undertaken by the Land and Environmental Services chaired Local Operational Working Groups (LOWG) in relation to tackling environmental issues in the Calton Ward.

The report provides the most recent Clean Glasgow, Ward profile to assist the Area Partnership with Neighbourhood Management; this profile is also used by the LOWG to ensure that activities and resources within the area are intelligently deployed.

Progress against the agreed multi-agency activity to tackle environmental issues across the Ward for the 2015/16 Financial Year is provided.

The next update on progress to the Area Partnership against plan will be provided by the Local Operational Working Chair, in April 2016.

2 Aims & Objectives

2.1 Aims

The aims of this report and action plan contained within in are:

- To free Calton Ward from environmental crime and degradation
- To deliver Clean Glasgow at a local level
- To encourage residents, businesses and visitors to play their part

2.2 Objectives

Subsequently, the objectives of this report and action plan contained within are:

- To detail analysis on environmental issues at a Ward level
- To describe the priorities for the ward relating to the local environment
- To detail the progress made against planned actions to tackle environmental issues via the Local Operational Working Groups

3 Local Operational Working Group

3.1 Overview

The Calton Area Partnership is aligned to the North East Local Operational Working Group. This forum is chaired by David McGoldrick, Land and Environmental Services, Area Manager and/or George Downey, Land and Environmental Services, Depot Manager and attended by a range of partners.

The Local Operational Working Group meet 4-6 weekly with the remit to discuss, develop and progress joint action in relation to the current priority locations across the Calton Ward. Priority locations/ issues are identified through a combination of the Clean Glasgow profile, Land and Environmental Services officer and Clean Glasgow partner observation and via Area Partnership requests for action.

3.2 Progress

A summary of the progress made by the North East Local Operational Working Group is detailed within the table below for the financial year 2015/16.

Clean Glasgow Activity (Number of.)	Apr – Jun 2015	Jul – Sept 2015	Oct –Dec 2015	Jan – Mar 16
Day(s) of Action	1	0		
Community meeting / engagement events attended	6	4		
Bulk Uplifts	1104	1168		
Fixed Penalty Notice – Litter	84	71		
Fixed Penalty Notice – Dog Fouling	53	34		
Fixed Penalty Notice – Commercial	2	1		
Fixed Penalty Notice – Domestic	0	0		
Statutory Notices Served on private land owners	9	36		
Community Clean-ups (Schools, Businesses and individuals)	49	59		
Volunteers	250	301		
Graffiti instances removed	92	133		
Fly posting instances removed	0	9		
New Neighbourhood Improvement Volunteers	1	2		

4 Clean Glasgow Profile

The Clean Glasgow profile is produced quarterly and provides information on customer reporting across 7 key areas of litter, dog fouling, street cleansing, needles, graffiti, fly tipping and fly posting.

The profile demonstrates the spread of reporting across the ward, and hotspots are identified based on the frequency of reports received. These hotspots together with officer observations, elected member enquires and partner feedback are utilised by the Local Operational Working Group to progress action which tackles local needs and opportunities.

Furthermore the profile can be utilised by the Area Partnership for the purpose of supporting the Neighbourhood Management Agenda.

The activity undertaken by Clean Glasgow and the Local Operational Working Group is also represented; ensuring a holistic view of the award is given

Appendix 1 provides the current Clean Glasgow Profile for Calton Ward, for the Period, **July to September 2015**.

5 Calton Ward Action Plan

The action plan has been updated to reflect the progress made against actions delivered by the Local Operational Working Group since April 2015.

The action plan is a living document as such will be updated and reviewed throughout the course of the year to ensure that it meets the needs of the local area.

Appendix 2 is the Local Operational Working Group action plan for Calton Ward.