



Item 3

18th May 2016

Glasgow Community Planning Partnership

Calton Area Partnership

Report by John Wheatley Learning Network Group

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JOHN WHEATLEY LEARNING NETWORK

Purpose of Report:
 The purpose of this report is to inform the Area Partnership of developments in the Calton Ward relating to the John Wheatley Learning Network.

Recommendations:
 The Area Partnership is asked to note this report.

Glasgow Community Planning Partnership priorities:
 Specify which priorities this report is in relation to and which underlying principles support the development activity.

SOA <i>Alcohol</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Early Intervention</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Vulnerable People; Preventing Homelessness</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Equality</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Vulnerable People; In-Work Poverty</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA Principle <i>Sustainable Change</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA <i>Youth Employment</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	If other priority, please provide details here:	
SOA <i>Thriving Places</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>		
Other Priority	Yes / No <input checked="" type="checkbox"/> / <input type="checkbox"/>		

1. Learning Centres

1.1 There are six learning centres in the Calton Ward:

- Bridgeton Community Learning Campus;
- Lodging House Mission;
- Helenvale Learning Centre;
- G31 Centre;
- the Legacy Hub (new); and
- the Enterprise Centre (new).

2. Background

2.1 The John Wheatley Learning Network is a unique collaboration in which learning centres are:

- hosted by independent organisations (26 in north east Glasgow) which use the facilities as part of their own community services, delivering:
 - drop-in digital inclusion services for local residents;
 - employability support services;
 - adult literacy and numeracy services; and
 - youth services; and which are
- supported by Glasgow Kelvin College which delivers to the host organisations:
 - internet connectivity with firewall, URL filtering;
 - software licences;
 - technical support;
 - web services;
 - tutor support services;
 - youth work services;
 - online learning services; and
 - community learning and development support services (including training for learning centre host staff and volunteers which provides the opportunity to gain certification in the form of the College's Certificate in Digital Inclusion and Community Achievement Awards).

2.2 The learning network currently consists of 35 community based learning centres, 30 of which are in the north east of Glasgow and six of which are in the Calton ward.

2.3 In addition, in the north east of Glasgow there are three College-based flexible learning progression hubs with tutor support services available week days. The closest of these to the Calton Ward is the College's East End Flexible Learning Centre in Haghill Road.

2.4 The John Wheatley Learning Network originated as the greater Easterhouse Learning Network, established in 2002, which later incorporated learning

centres established as 'East End Connected', becoming the Glasgow East Learning Network.

- 2.5 The learning network was created to ensure access to digital technologies and services in areas experiencing multiple deprivation, so enabling participation in digital life and enhancing employability.
- 2.6 In 2014, Glasgow Kelvin College formed a strategic partnership with the Wheatley Group which has invested (approximately £200k in the last year) in the development of new and refurbishment of some existing learning centres.

3. North East Learning Programme

- 3.1 The learning network supports the core of the North East Learning Programme, delivered by Glasgow Kelvin College and supported by the Community Planning Partnership through Integrated Grant Fund. The main elements of the North East Learning Programme are:
 - the **John Wheatley Learning Network** centres and their hosts, supporting over 5,000 people in digital inclusion services in north east Glasgow which are listed in appendix 1;
 - the **Wider Access programme**, supporting approximately 800 adults in north east Glasgow, which is described in appendix 2;
 - the **Youth Access programme**, supporting approximately 1200 young people in evening and weekend drop-in services in north east Glasgow, which is described in appendix 3; and
 - the **Community Achievement Awards programme**, supporting approximately 250 people in community-based learning in north east Glasgow which is described in appendix 4.

4. Learning Centres in Calton Ward

- 4.1 The **Bridgeton Community Learning Campus (BCLC)** learning centre was originally part of the East End Connected network, but has since become part of what is now the John Wheatley Learning Network. The BCLC learning centre was refurbished with support from the Wheatley Group and has 13 PCs. The centre supports flexible IT access on a drop-in basis as well as tutor support from the College twice a week, literacies support, a youth service delivered by Urban Fox and a Coderdojo session supporting young people to develop coding skills, which is supported by Thenu Housing Association and Glasgow Kelvin College.
- 4.2 The **Lodging House Mission** was originally part of the East End Connected network, and supports homeless people through learning and inclusion programmes. The learning centre is supported by volunteers and with tutor support from Glasgow Kelvin College.

- 4.3 The **Helenvale** learning centre was established by Glasgow Housing Association soon after the East End Connected network was incorporated into the Glasgow East Learning Network. The Helenvale learning centre has 7 PCs and a printer. The Helenvale centre is supported by volunteers and is used to provide Internet access to local residents. Its size makes it too small for tutor support, but it has had use by Parkhead Youth Project in partnership with the College's Youth Access programme at various times over the years.
- 4.4 The **G31 Centre** had a learning centre established by the West of Scotland Housing Association in 2013. The centre has 10 PCs and is supported by West of Scotland Housing Association staff. The centre supports drop-in IT access, advice services by Jobs and Business Glasgow, the John Orr Day Service (supported by a Glasgow Kelvin College tutor), Accord and the South Camlachie Youth Project which runs a homework club in the learning centre. The G31 Centre also hosts the Thriving Places Community Organiser for Parkhead/Dalmarnock/Camlachie.
- 4.5 There have recently been two additions to the John Wheatley Learning Network in the Calton ward: the Legacy Hub in Dalmarnock and the Enterprise Centre in Boden Street.
- 4.6 The **Legacy Hub** was established by the People's Development Trust in 2015 with 24 PCs, and once established requested to join the learning network. The learning centre hosts digital inclusion services supported by Thenue Housing Association, which has also established a tablet lending library pilot for local residents and by Urban Fox which supports youth services there.
- 4.7 The **Legacy Hub** was established by the People's Development Trust in 2015 with a learning centre which deploys 24 PCs, and once established requested to join the learning network. Work is currently underway to connect the learning centre and upgrade the PCs' software, although at the time of writing this work has been held up by issues relating to the Legacy Hub's BT connectivity (which has also affected other services). The learning centre hosts drop-in digital inclusion services supported by Thenue Housing Association, which has also established a tablet lending library pilot for local residents and by Urban Fox which supports youth services there. In addition, the Legacy Hub supports groups to take advantage of its facilities including using the learning centre for training.
- 4.8 The **Enterprise Centre** was established by Community Safety Glasgow early 2016 and has 14 PCs which support offenders (both people serving community payback orders and prisoners on release) in the development of skills related to manufacturing in its large scale workshop. The centre is also used to support the Recreate programme which supports people leaving the Payback Order scheme with voluntary work which maintain the skills development and community work programme. In addition, Community Safety Glasgow is working towards the establishment of an employability programme which will be based in the Enterprise Centre and supported by Glasgow Kelvin College.
- 4.9 The most recent additions to the learning network in the Calton ward were supported by the College as part of its commitment to the Thriving Places community planning priority.

5. Recommendation

5.1 The Area Partnership is asked to note this report.