

Appendix 1: Overview of GPTS Themes, Commitments and Actions

Theme	Strategy Commitments (Upper Row) and Associated Actions (Lower Row)		
1. Health and Wellbeing	Commitment 1.1. Provide public toilets that are well maintained, clean, hygienic and safe to use at all times. (See Action 1.1.)	Commitment 1.2. Create sufficient space and facilities for the dignified and safe disposal of sanitary products, including period products, ostomy bags, and other such items. (See Action 1.2.)	Commitment 1.3. Promote the safe disposal of any sharp items by providing a discrete, segregated and hygienic method of collection. (See Action 1.3.)
	Action 1.1. Review the maintenance and cleaning arrangements across all public toilet and address any shortfalls.	Action 1.2. Procure and install disposal facilities and arrangements for period products, ostomy bags, and other such items across suitable public toilet locations.	Action 1.3. Procure and install disposal facilities and arrangements for sharps across suitable public toilet locations.
Target Date	By March 2026	By March 2028	By March 2028
Status	R	G	G
Progress Update – 12/05/26	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.

Theme	Strategy Commitments (Upper Row) and Associated Actions (Lower Row)		
2. Sustainability	Commitment 2.1. Promote sustainability at all stages of design, construction, and operation to reduce the consumption of energy. (See Actions 2.1 and 2.2).		Commitment 2.2. Provide disposal facilities for items which can cause damage to the wastewater treatment network or environment, such as period products. (See Action 2.3).
	Action 2.1. Ensure that the construction of any new or refurbishment of existing facilities utilise recycled or reusable materials where practicable, promoting the principle of reduce, re-use, recycle.	Action 2.2. Review the energy performance of all public toilet facilities and introduce low-energy infrastructure where practicable.	Action 2.3. Consult with Scottish Water to develop and implement solutions which reduce the consumption of water and mitigate damage to the wastewater treatment network.
Target Date	Ongoing to March 2035	Ongoing to March 2035	Ongoing to March 2035
Status	G	G	G
Progress Update – 12/05/26	Policy. To be developed via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.

Theme	Strategy Commitments (Upper Row) and Associated Actions (Lower Row)					
3. Inclusivity and Equality	Commitment 3.1. Provide public toilets which are welcoming to everyone regardless of their gender identity and sexual orientation and offer a private, safe and dignified environment. (See Actions 3.1 and 3.2).		Commitment 3.2. Respond to the needs of women by providing access to period products and the space needed to comfortably use and dispose of used items. (See Action 3.3).	Commitment 3.3. Ensure that all public toilets operated by or on behalf of the council family are free to use. (See Action 3.4).	Commitment 3.4. Consult with the council's Feminist Urbanism Working Group and leading academics when designing any new or refurbished public toilet facilities. (See Action 3.5).	
	Action 3.1. Review the look-and-feel of all existing public toilet locations, develop a 10-year lifecycle investment plan for these facilities and implement improvements to these facilities over the duration of the strategy.	Action 3.2. Provide all staff involved in the provision of public toilet services with annual equality and diversity training.	Action 3.3. Procure a contract for the provision of period products across all suitable public toilet locations.	Action 3.4 Remove all usage charges associated with council family operated public toilets.	Action 3.5. Undertake consultation with the council's Feminist Urbanism Officers Working Group (FUWG) and relevant academic groups when designing new or refurbished public toilet facilities.	
Target Date	Ongoing to March 2035		By March 2026	By March 2027	By March 2026	By March 2025
Status	G		R	A	R	G
Progress Update – 12/05/26	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Policy. To be developed via input from GPTS partners and stakeholders.	Partnership. Engagement with Feminist Urbanism Project Officer and input on GPTS provided to FUWG meeting on 22/04/26 and to Gender Sensitive Placemaking workshop on 13/05/26. Participation in FUWG Elected Member and Officers group also agreed (next meeting on 15/05/26).	

Theme	Strategy Commitments (<i>Upper Row</i>) and Associated Actions (<i>Lower Row</i>)						
4. Accessibility	<p>Commitment 4.1. Provide a sufficient number of strategically located public toilets throughout Glasgow which are open at appropriate times to provide a comprehensive service and a dignified and safe space for everyone. (See Actions 4.1 and 4.2).</p>		<p>Commitment 4.2. Ensure that all public toilet locations meet the needs of users with physical health conditions, pregnant people, and those who have recently given birth; complying with all applicable regulations and industry guidance. (See Action 4.3).</p>	<p>Commitment 4.3. Recognise that not all health conditions are visible and reflect this fact in the service we provide. (See Actions 3.2 and 4.4).</p>	<p>Commitment 4.4. Signpost the location of public toilets in an effective and accessible way. (See Actions 4.5 and 4.6).</p>		<p>Commitment 4.5. Explore increasing public toilets in development proposals through the City Development Plan. (See Action 4.7).</p>
	<p>Action 4.1. Review the number, location and opening hours of all public toilet facilities in the context of the findings of the strategic review of public toilet services by the BTA. Introduce new facilities as needed over the duration of the strategy to address capacity issues and generate a net increase in</p>	<p>Action 4.2. Review the arrangements for provision of public toilets during events and in response to increased seasonal demand. Introduce an improved service model</p>	<p>Action 4.3. Review all public toilets against the requirements of The Building Regulations, Approved Document M 2004, British Standards BS 8300-2009, the Planning (Scotland) Act 2019 and reference to Section 26 in the provision of Changing Places toilet facilities within certain large developments, the council's accessibility guidelines and other relevant guidance, with respect to access for those with physical conditions, those who are pregnant and those</p>	<p>Action 4.4. Investigate and introduce where practicable low volume hand dryers across all public toilet locations to reduce stress and promote a sense of calm.</p>	<p>Action 4.5. Review all physical public toilet signposting in the context of responses from the public toilets consultation and key stakeholder groups. Improve physical signposting as needed to maximise the accessibility of these facilities.</p>	<p>Action 4.6. Develop a new web portal / application for all public toilets operated by the council family, providing detailed up-to-date information regarding locations, opening times and key facilities available.</p>	<p>Action 4.7. Refer to the City Development Plan 2 to explore opportunities to develop public toilets and appropriate funding.</p>

	public toilet locations.		who have recently given birth.				
Target Date	Ongoing to March 2035	Ongoing to March 2035	By March 2026	By March 2026	By March 2027		
Status	G	G	R	R	A	A	A
Progress Update – 12/05/26	Project. Documentation to be produced via input from GPTS partners & stakeholders.	Project. Documentation to be produced via input from GPTS partners & stakeholders.	Project. Engagement with GCC Building Standards. Documentation to be produced via input from GPTS partners & stakeholders.	Project. Documentation to be produced via input from GPTS partners & stakeholders.	Project. Documentation to be produced via input from GPTS partners & stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Engage and work in partnership with City Development Plan officers and review options. Documentation for resulting projects to be produced via input from GPTS partners and stakeholders.

Theme	Strategy Commitments (<i>Upper Row</i>) and Associated Actions (<i>Lower Row</i>)			
5. Safety and Security	Commitment 5.1. Put the safety and security of users at the forefront of the public toilet service by providing facilities which are designed and operated effectively. (See Action 5.1).	Commitment 5.2. Provide a physical presence in close proximity to oversee public toilet locations during normal operating hours. (See Action 5.1).	Commitment 5.3. Avoid the creation of spaces where people can congregate and loiter in the vicinity of toilet cubicles. (See Action 5.1).	Commitment 5.4. Control the access to public toilet facilities to discourage vandalism and other types of anti-social behaviour. (See Action 5.1).
	Action 5.1. Review the access arrangements across all public toilet locations and introduce new physical control systems as necessary to reduce vandalism and antisocial behaviour.			
Target Date	By March 2027			
Status	A			
Progress Update – 12/05/26	Project. Documentation to be produced via input from GPTS partners and stakeholders.			

Theme	Strategy Commitments (<i>Upper Row</i>) and Associated Actions (<i>Lower Row</i>)			
6. Supporting the Glasgow Economy	Commitment 6.1. Support tourism by establishing a dedicated visitor centre incorporating a flagship public toilet facility and Changing Places unit at a prominent City Centre location. (See Action 6.1.)	Commitment 6.2. Provide suitable and sufficient public toilets to meet increased seasonal and event demand. (See Action 4.2 and Action 6.2).	Commitment 6.3. Promote the adoption of mixed-use public toilet buildings to provide business opportunities which contribute to the local economy. (See Action 6.2.)	Commitment 6.4. Develop a marketing strategy for old underground public toilets and progress their disposal via sale or long-term lease wherever possible. (See Action 6.3.)
	Action 6.1. Develop a dedicated visitor centre in a prominent City Centre location which incorporates a flagship public toilet facility and Changing Places unit.	Action 6.2. Review and implement opportunities to introduce mixed-use public toilet buildings across the property estate.		Action 6.3. Work in partnership with City Property to develop a marketing plan for old underground public toilet locations and progress opportunities for sale or long-term lease disposal where possible.
Target Date	By March 2027	Ongoing to March 2035		Ongoing to March 2035
Status	A	G		G
Progress Update – 12/05/26	Project. Documentation to be produced via input from GPTS partners and stakeholders.	Project. Documentation to be produced via input from GPTS partners and stakeholders.		Project / Partnership. Documentation to be produced via input from GPT partners and stakeholders.

