

Operational Performance and Delivery Scrutiny Committee

6th May 2026

Response to Questions by Elected Members

ITEM 1:	Response to questions from previous meeting of 11th March 2026
Q1: Bailie Siddique	<p>Hospital at Home –</p> <p>Can you confirm if this is city wide, and in terms of scalability and that long-term sustainability depends on funding, workforce planning and integration, how much would this cost?</p>
A:	<p>The Hospital at Home service operates city wide. Sustainability depends on having agreement on long term funding, a stable and appropriately qualified workforce, and strong working relationships between acute, community health and social care services.</p> <p>The service currently provides 15 Hospital at Home beds on any given day of the week. The operating costs of the service at its current size is just over £1m pa.</p> <p>Any proposal to expand the service would require a business case, recurring funding source, and approval by the IJB.</p> <p>Investment would be required in the clinical workforce and consultant capacity for medical oversight. The Glasgow model delivery is supported through an Advanced Nurse Practitioner-led model of care.</p>
ITEM: 2	Strategic Plan Performance – Grand Challenge 2
Q1: Bailie Wardrop	<p>Mission 3 – Raise attainment amongst Glasgow’s children and young people</p> <p>Regarding Glasgow Education Improvement Service -there is an underspend in FSMs. Can you confirm what the underspend is, what are the reasons for the underspend and what the service are doing to maximise uptake?</p>
A: Education Services	<p>The uptake for universal free school meals for p6 was not as high as anticipated and this resulted in an underspend in the original investment in FSM for 2025/26. This led to the p7 uptake investment being revised for 2026/27 budget option. The uptake was impacted by the FSM entitlement for those children in receipt</p>

	<p>of Scottish Child Payment which was implemented from the February of 2025. This then meant that many more children were entitled.</p> <p>Education continues to work with its partners in CBS and corporate Communications to ensure that we are reaching all families.</p>
Q2: Councillor Daly	<p>Mission 3 – Raise attainment amongst Glasgow’s children and young people</p> <p>In terms of the high percentage of children in secondary schools deemed to have an additional support need – are we looking at assessment plans to see if they’re being over-prescriptive in terms of delegating a support need which might not need the prescription of a plan but could be handled with a normal classroom practice?</p>
A: Education Services	<p>Schools create, monitor and review their own plans for children and young people in schools. The majority of children registered with ASN will not have a specific plan. The majority of children and young people’s needs are met through the universal offer from the classroom teacher e.g., time limited intervention, time limited support, curricular modifications, differentiation. It is only the minority of children that will have a wellbeing assessment plan. Training is offered to schools in staged intervention and wellbeing assessment plans.</p>
Q3: Councillor Daly	<p>Mission 3 – Raise attainment amongst Glasgow’s children and young people</p> <p>How many standalone nurture units are left in Glasgow schools at the moment and has that affected overall attainment of those children?</p>
A: Education Services	<p>There are 58 core nurture groups running in Glasgow primary schools at present. This can fluctuate due to staffing, eg staff absence. The definition of a core Glasgow nurture group is that there are up to 6 children are in the group each morning, who then transition back to class in the afternoon. It is early intervention, so the children in the group are from P1 – 3. Attainment is measured through the usual school procedures and also the Boxall Profile assessment. The Boxall Profile assesses helpful learning behaviours and social and emotional development. For example, following instructions, working collaboratively with other children. Targets are set from the profile for children in nurture groups to help develop positive learning behaviours, in order to impact on attainment and achievement. This allows nurture teachers to track progress of the children while in the group.</p>

	<p>When Boxall data is gathered from core nurture groups across the city and analysed, the results indicated that there was a significant difference in all the developmental and diagnostic strands of the profile when pre and post test data was compared. This then means that children are deemed more ready to learn and are then more able to engage in the curriculum and formal learning.</p> <p>Nurture groups running in secondary</p> <p>19 secondaries in Glasgow are running nurture groups according to the recommended model of delivery. It is similar to primary, but the time spent in the group is shorter during the day. For example an S1 group could be for period 1 each day to support the transition into school and build relationships. As with primary, the Boxall Profile is used to set targets and measure progress.</p>
Q4: Bailie Hoy	<p>Mission 3 – Raise attainment amongst Glasgow’s children and young people</p> <p>Regarding the refresh of ipads in schools, can we get more information regarding what’s happened to the ones that were replaced in relation to what could be recycled etc?</p>
A: Education Services	<p>All devices handed back via the schools are being recycled through a commercial contract that has been put in place by Digital Services. The value obtained is dependent on the condition of the device being returned. The recycling of all equipment helps to contribute to the circular economy and offset against the original project costs. The carbon tonnage saved is reported on throughout the project. As at the last report the refresh return of legacy devices had saved £1.022mkg/CO2e of carbon.</p>
Q5: Councillor Docherty	<p>Mission 1 – Support Glasgow residents into sustainable and fair work</p> <p>Can you confirm what percentage has been completed in relation to the taxi and night-time economy commitment</p>
A: NRS	<p>The night-time economy commitment is not monitored in percentage terms due to its nature, as it focuses on strategy development, governance, and stakeholder collaboration. However, substantial progress has been made. The Night-Time Economy Strategy, alongside a high-level action plan, was approved at the City Administration Committee on 12/03/26. Approval was also secured for the creation of a dedicated Night-Time Economy Officer post within Economic Development.</p>

	In addition, governance arrangements are being strengthened, with the existing NTE subgroup transitioning into an independent Night-Time Economy Commission to support ongoing strategic oversight.
Q6: Councillor Daly	<p>Mission 1 – Support Glasgow residents into sustainable and fair work</p> <p>In relation to the impact of the LEZ on black cab trade and conversion of engines, can you advise of the difference in availability of black cabs now as to prior to when the LEZ was enforced?</p>
A: NRS	<p>The following licenses were granted each year.</p> <p>2023 – 1144 2024 – 1283 2025 – 1289 2026 (current) – 1239</p> <p>The LEZ came into force on 31 May 2023, after this date vehicles required to be compliant.</p>
ITEM 3:	Local Government Benchmarking Framework (LGBF) 2024/25
Q1: Councillor Alam	Who can access the Recycling Improvement Fund and what would the money be used for?
A: NRS	<p>A: NRS – Waste (David Mc Culloch).</p> <p>The Recycling Improvement Fund (RIF) is a Scottish Government capital fund, administered by Zero Waste Scotland, with an aim of supporting local authorities to improve recycling services to increase both the quantity and quality of recycling, in line with national circular economy targets.</p> <p>The Fund was announced in 2020 and launched in 2021 as a £70 million, five-year programme running to 2025/26.</p> <p>Glasgow City Council has been a significant beneficiary of the Fund as the Council secured over £21 million to support a major transformation of the city’s recycling system, including:</p> <ul style="list-style-type: none"> • A new Materials Recovery Facility (MRF) • Introduction of a twin-stream kerbside service, separating paper/card from containers to improve recycling quality <p>This represents the largest single award made through the Fund to date.</p>

	The fund is no longer open to new applications however it has made a significant impact on modernizing service across the country.
Q2: Bailie Wardrop and Bailie Siddique	In relation to the proportion of people earning less than the Living Wage – can we get more information on what’s reported at financial inclusion and community planning partnership levels?
A: NRS	Not reported at service level. If it relates to suppliers, Corporate Procurement do not track the level of employees that are paid the Living Wage – only the organisation. Improvement service confirmed data comes from the ASHE statistics published and compiled by Office for National Statistics.
ITEM 4:	Internal Audit - Complaints and Elected Member Queries
Q1: Bailie Siddique	How often have elected members been asked for their experiences with Members Liaison Unit?
A: Internal Audit	There is no arrangements to proactively go to members for feedback but if members were not happy with a response, action would be taken to address this.