

Item 2

29th April 2026



Glasgow City Council

Licensing and Regulatory Committee

Report by Director of Legal and Administration

Contact: J Smith Ext: 77908

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982
COMPLAINTS AGAINST VARIOUS LICENCE HOLDERS**

Purpose of Report:

To consider the attached list of complaints against various licence holders.

Recommendations:

Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Ward No(s):

Citywide:

Local member(s) advised: Yes

No

consulted: Yes

No

(Where appropriate)

1 Background

- 1.1 Please note that reports from appropriate officials contain information which is considered to be 'sensitive data' and will be tabled for Member's consideration at the meeting.
- 1.2 For ease of reference, the attached list contains abbreviations and a key can be found at the foot of the final page along with a note of any relevant policies referred to. *(Please note that reports from appropriate officials referred to above which have been received in respect of each complaint and any other correspondence will not be included on the web site).*

2 Policy and Resource Implications

Resource Implications:

Financial: None

Legal: Paragraph 11 of Schedule 1 to the Civic Government (Scotland) Act 1982 provides that a licence may be (a) suspended for the unexpired portion of its duration or such shorter period as may be determined, which may be with immediate effect; or (b) revoked.

Personnel: None

Procurement: None

Council Strategic Plan: None

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2025-29. N/A

What are the potential equality impacts as a result of this report? No significant impact

Please highlight if the policy/proposal will help address socio economic disadvantage.

N/A

Climate Impacts:

*Does the proposal support any Climate Plan actions?
Please specify:*

N/A

What are the potential climate impacts as a result of this proposal?

N/A

Will the proposal contribute to Glasgow's net zero carbon target?

N/A

Privacy and Data Protection impacts:

Are there any potential data protection impacts as a result of this report

No. The report discloses personal data on licence holder. Subject to relevant assessment, the Licensing Authority considers, on balance, that disclosure of the data is justified against current UK data protection law and the legal basis for disclosing such data is Performance of a Task Carried Out in the Public Interest.

If Yes, please confirm that a Data Protection Impact Assessment (DPIA) has been carried out

N/A

3 Recommendations

- 3.1 Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
1.	PHCD – PD31172 Expiry Date 31/10/2026	Jaspal Hunjan	Complaint by Police Scotland – to be tabled.
2.	PHCD – PD31596 Expiry Date 31/12/2026	Abdirisak Ali	Continued from 04/03/2026 as applicant was absent. Complaint by Police Scotland – to be tabled.
3.	TD – TD17574 Expiry Date 30/11/2027	Usman Razzaq	Continued from 04/03/2026 as applicant was absent. Complaint by Police Scotland – to be tabled.
4.	PHCD – PD31282 Expiry Date 30/11/2026	Nasser Hassan Nasser	Continued from 04/03/2026 as applicant was absent. Email from licence holder - to be tabled. Clarification required as to how the licence holder will comply with conditions attached to licence.
5.	PHCD – PD31696 Expiry Date 31/01/2027	Muhammad Janaghir	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
6.	PHC – PV24653 Expiry Date 31/10/2026	Mohammed Shezad	Continued from 04/03/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
7.	PHC – PV26902 Expiry Date 31/01/2028	Hac Private Hire Ltd	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
8.	TD – TD16630 Expiry Date 31/03/2026	Thomas Reilly	Continued from 04/03/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
9/..			

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
9.	TL – TV09281 Expiry Date 30/09/2026	Benag Taxi Service	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
10.	TL – TV09323 Expiry Date 30/09/2026	Haig Taxi Service	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
11.	TL – TV09397 Expiry Date 31/12/2026	Court Taxis	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
12.	TL – TV09442 Expiry Date 31/01/2027	Broomhill Taxi Service	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
13.	TL – TV09458 Expiry Date 31/01/2027	Central Taxi Service	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
14.	TL – TV09486 Expiry Date 28/02/2027	Bells Taxi	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
15.	TL – TV09526 Expiry Date 28/02/2027	Abbotsford Taxis	Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
16.	TL – TV09868 Expiry Date 30/10/2027	Brora Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.

Key to Abbreviations Used:

PHCD	Private Hire Car Drive	TD	Taxi Driver
PHC	Private Hire Car	TL	Taxi Licence

Policy referred to:-Link to the policy for your information

<https://www.glasgow.gov.uk/councillorsandcommittees/submissiondocuments.asp?submissionid=106836>