



Glasgow City Council

Operational Performance and Delivery
Scrutiny Committee

Report by Head of Audit and Inspection

Contact: Jillian Campbell Extension: 74053

Item 4

6th May 2026

INTERNAL AUDIT REPORT

Purpose of Report

To advise members of the main findings of the review of the arrangements for complaints handling and Elected Member queries, together with a summary of action taken.

Recommendations

The Committee is asked to:

- 1) Note the content of the report.

Ward No(s):

Citywide:

Local member(s) advised: Yes No

consulted: Yes No