

Item 3

22nd April 2026



Glasgow City Council

Licensing and Regulatory Committee

Report by Director of Legal and Administration

Contact: J Smith Ext: 77908

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982
COMPLAINTS AGAINST VARIOUS LICENCE HOLDERS**

Purpose of Report:

To consider the attached list of complaints against various licence holders.

Recommendations:

Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Ward No(s):

Citywide:

Local member(s) advised: Yes

No

consulted: Yes

No

(Where appropriate)

1 Background

- 1.1 Please note that reports from appropriate officials contain information which is considered to be 'sensitive data' and will be tabled for Member's consideration at the meeting.
- 1.2 For ease of reference, the attached list contains abbreviations and a key can be found at the foot of the final page along with a note of any relevant policies referred to. *(Please note that reports from appropriate officials referred to above which have been received in respect of each complaint and any other correspondence will not be included on the web site).*

2 Policy and Resource Implications

Resource Implications:

Financial: None

Legal: Paragraph 11 of Schedule 1 to the Civic Government (Scotland) Act 1982 provides that a licence may be (a) suspended for the unexpired portion of its duration or such shorter period as may be determined, which may be with immediate effect; or (b) revoked.

Personnel: None

Procurement: None

Council Strategic Plan: None

Equality and Socio-Economic Impacts:

Does the proposal support the Council's Equality Outcomes 2025-29. N/A

What are the potential equality impacts as a result of this report? No significant impact

Please highlight if the policy/proposal will help address socio economic disadvantage.

N/A

Climate Impacts:

*Does the proposal support any Climate Plan actions?
Please specify:*

N/A

What are the potential climate impacts as a result of this proposal?

N/A

Will the proposal contribute to Glasgow's net zero carbon target?

N/A

Privacy and Data Protection impacts:

Are there any potential data protection impacts as a result of this report

No. The report discloses personal data on licence holder. Subject to relevant assessment, the Licensing Authority considers, on balance, that disclosure of the data is justified against current UK data protection law and the legal basis for disclosing such data is Performance of a Task Carried Out in the Public Interest.

If Yes, please confirm that a Data Protection Impact Assessment (DPIA) has been carried out

N/A

3 Recommendations

- 3.1 Members are asked to consider, in view of the background information and having given the licence holder an opportunity to be heard, whether to:-

- (a) suspend the licence for the unexpired portion of its duration or such shorter period as you may determine and, if so, whether the suspension is with immediate effect; or
- (b) revoke the licence.

Case No(s)	Details, including reference number, premises/stance where appropriate	Licence Holder	Reason for Calling
1.	TL – TV09361 Expiry Date 30/11/2026	Crow Taxi Service	Continued from 04/03/2026 as applicant was absent. Complaint by the Executive Director of Neighbourhoods, Regeneration and Sustainability (Taxi and Private Hire Enforcement Unit) – to be tabled.
2.	TL – TV09099 Expiry Date 31/05/2026	ALS Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.
3.	TL – TV09114 Expiry Date 30/04/2026	Harris Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.
4.	TL – TV09196 Expiry Date 30/06/2026	Turner Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.
5.	TL – TV09212 Expiry 31/05/2026	M & C Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.
6.	TL – TV09372 Expiry Date 30/11/2026	Wil Taxi Service	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.
7.	TL – TV09061 Expiry Date 30/04/2027	L A Taxis	Continued from 04/03/2026 as applicant was absent. Vehicle does not meet LEZ requirements.

Key to Abbreviations Used:

TL	Taxi Licence
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Policy referred to:-Link to the policy for your information

<https://www.glasgow.gov.uk/councillorsandcommittees/submissiondocuments.asp?submissionid=106836>