**Wheatley Homes updated noted etc.**

**11** There was heard a report by Melissa Campbell, Locality Housing Director, Wheatley Homes, advising the Partnership that

(1) the Locality Housing Director's role was to lead the local housing team of Housing Officers ensuring that a strong, responsive and accessible service was provided to communities;

(2) Housing Officers were at the heart of the service provided by Wheatley Homes and that they worked directly within neighbourhoods, building relationships with customers and developing an understanding of the communities they served;

(3) Housing Officers supported customers to sustain their homes, maintainanance of neighbourhoods and estates, responding to local concerns and working with colleagues and partners to find solutions to issues affecting the wider community; and

(4) that Wheatley Homes wished to be visible and active within their neighbourhoods, including working with the Partnership, elected members, community organisations and other local services providing a response to neighbourhood issues, identifying opportunities and supportting wider local priorities.

After consideration, the Partnership

(a) noted the update and thanked Melissa Campbell; and

(b) asked a series of questions that were answered by Melissa Campbell.