



Glasgow City Council
City Administration Committee

Report by Chief Executive

Contact: Laura Heggie, Head of Digital Services

Item 8

18th June 2026

**ROAD TO MULTI-SOURCE STRATEGY (R2MS)
CONSIDERATION OF EXCLUSION OF PUBLIC**

Purpose of Report:

To update Members on the Road to Multi-Source Strategy (R2MS) and that the matter should be considered by Committee in private.

Recommendations:

It is recommended that, in order that the Committee may consider the full report, the Committee resolves, in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, to exclude the public from the meeting as exempt information, as defined in paragraphs 8 and 9 of Part 1 of Schedule 7A, is likely to be disclosed.

Ward No(s):

Citywide: ✓

Local member(s) advised: Yes No consulted: Yes No

1. Introduction

- 1.1 In 2021, the Future of ICT (FICT) project was established to identify and appraise potential future delivery models for the Council's digital and ICT services.
- 1.2 The first stage in the process was the development of a Strategic Business Case (SBC), reported to the City Administration Committee on [1 September 2022](#). Approval was granted to progress the five short-listed options to the next stage of the process, the development of the Outline Business Case (OBC), and officers were instructed to conclude this work and report to Committee on the outcome by early 2024, or sooner if possible.
- 1.3 On [28 September 2023](#), City Administration Committee approved the OBC and the Council's approach to the future delivery model for digital and ICT services, known as the Road to Multi-Source Strategy (R2MS).
- 1.4 The features of R2MS include:
 - The disaggregation of the ICT service into five discrete service towers (Network Services; Compute and Storage Services; Service Desk; Digital Workplace Services, and Applications and Data Management).
 - Exercising the terms of the initial term contract with CGI to re-negotiate and extend certain services, in parallel with a transition to a multi-source model and the re-procurement of all service towers on a phased basis, with a target to have all five towers re-procured by 2028.
 - The establishment of an in-house Service Integration and Management (SIAM) function, within Digital Services, to manage and co-ordinate multiple Managed Service Providers (MSPs), with a soft launch in 2024/25 and expansion, in line with the service tower re-procurement plan.
- 1.5 Having negotiated the terms of the CGI extension contract, and successfully procured the new Managed Service Providers (MSPs) for Network Services and Compute and Storage Services, three service towers remain to be re-procured.
- 1.6 The R2MS report proposes a change to the timeline for completion of these remaining re-procurements. This includes information of a commercially sensitive nature such as financial modelling and supplier negotiation and procurement.

2. Consideration of Exclusion of Press and Public

- 2.1 The Local Government (Access to Information) Act 1985 (which inserted new provisions into the Local Government (Scotland) Act 1973) sets out the default position for Committee reports and meetings, requiring that reports are published in advance and meetings are open to the public, unless certain conditions are met. A local authority may by resolution exclude the public from a meeting during consideration of an item of business whenever it is likely, in view of the nature of the business to be transacted or the nature of the

proceedings, that if members of the public were present during consideration of that item of business there would be disclosure to them of exempt information.

- 2.2 Exempt information under Schedule 7A of the 1973 Act includes (at paragraphs 8 and 9 respectively) “The amount of any expenditure proposed to be incurred by the authority under any particular contract for the acquisition of property or the supply of goods or services.” and “Any terms proposed or to be proposed by or to the authority in the course of negotiations for a contract for the acquisition or disposal of property or the supply of goods or services.” The outcome of the OBC process and update provided within the report includes such commercially sensitive details.
- 2.3 It is therefore recommended that the report is considered by the City Administration Committee with press and public excluded.

3. Policy and Resource Implications

Resource Implications:

<i>Financial:</i>	None
<i>Legal:</i>	The contents of this report are based on advice given by the Director of Legal and Administration.
<i>Personnel:</i>	None
<i>Procurement:</i>	None

Equality and Socio-Economic Impacts:

<i>Does the proposal support the Council’s Equality Outcomes 2025-29? Please specify.</i>	N/A
<i>What are the potential equality impacts as a result of this report?</i>	No significant impact.
<i>Please highlight if the policy/proposal will help address socio-</i>	N/A

*economic
disadvantage.*

Climate Impacts:

Does the proposal support any Climate Plan actions? Please specify: N/A

What are the potential climate impacts as a result of this proposal? None

Will the proposal contribute to Glasgow's net zero carbon target? N/A

Privacy and Data Protection Impacts: None

4. Recommendations

- 4.1 It is recommended that, in order that the Committee may consider the full report, the Committee resolves, in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, to exclude the public from the meeting as exempt information, as defined in paragraphs 8 and 9 of Part 1 of Schedule 7A, is likely to be disclosed.