

Operational Performance and Delivery Scrutiny Committee

11th February 2026

Response to Questions by Elected Members

ITEM: 1	Response to questions from previous meeting of 14th January 2026
Q: Councillor Bell	<p>In relation to the response from NRS regarding fly tipping enforcement procedures, can further information be provided detailing what the proposed changes to these enforcement procedures that NRS are implementing and how those changes will improve the enforcement process going forward. Detailing the new arrangements and how they might improve the service?</p>
A: NRS	<p>1. Proactive Patrols (Environmental Tasking and Coordination (ETAC) Deployment) Enhanced reporting procedures have been implemented to support proactive patrols conducted through ETAC. These measures aim to ensure timely identification of environmental offences, improved intelligence gathering, and effective deployment of enforcement resources.</p> <hr/> <p>2. Reactive Enforcement Calls – Integrated Operational Response A structured procedure has been established for responding to reactive enforcement calls. This involves coordinated working between:</p> <ul style="list-style-type: none">• Community Intelligence• Neighbourhood Liaison Teams• Elected Members• Streetscene Operations• Enforcement Officers <p>Under this procedure, any hotspot locations identified during patrols or reported through operational partners must be communicated promptly to the Enforcement Team. Actions undertaken include:</p> <ol style="list-style-type: none">1. Intelligence Gathering: Collection of relevant information relating to alleged offenders or recurring issues.2. Prompt Deployment of Enforcement Officers: Officers are dispatched to conduct on-site investigations, including bag searches and related evidence-gathering activities, where appropriate.3. Follow-up Action: Alleged offenders are pursued in line with enforcement protocols, (Engage, Educate, Encourage, Enforce) and all

fly-tipped waste is to be removed from the affected street or land without delay.

3. Application of Littering Legislation for Small-Scale Fly-Tipping

The Enforcement Team will utilise existing littering legislation to address cases of **small-scale fly-tipping**, including—

- single waste bags,
- cardboard boxes, and
- similar small deposits left on streets.

This approach enables more efficient enforcement action and supports the wider objective of maintaining clean and safe public spaces.

4. Joint Patrols with Neighbourhood Coordinators

Identify Hotspot Locations:

Patrol teams will work collectively to observe and record areas exhibiting recurring issues such as fly-tipping, littering, waste presentation problems, and other environmental offences.

Take Appropriate Enforcement Action:

Where offences are identified, Enforcement Officers will initiate proportionate and timely enforcement measures in accordance with established protocols and legislative frameworks.

Engage with the Local Community:

Officers and Neighbourhood Coordinators will engage constructively with residents and local businesses to:

- provide education and advice on proper waste management and environmental responsibilities;
- gather local intelligence to support ongoing investigations; and
- foster positive community relationships that encourage reporting and compliance.