



**Neighbourhoods, Regeneration
and Sustainability**
Glasgow City Council
Exchange House
231 George Street
Glasgow, G1 1RX
www.glasgow.gov.uk

Executive Director
George Gillespie
BEng (Hons) CEng MICE

Item 4

25th August 2026

Telent
Martin Brown
Rutland House
5 Allen Road
Livingston
EH54 6TQ

Our ref:
GCC Application Ref:

DECISION
26/00416/FUL

11 June 2026

Dear Sir/Madam

SITE: Site Outside 11 Ingram Street Glasgow

PROPOSAL: Installation of 1No. BT street hub unit

I am obliged to inform you that a decision to refuse your application, **26/00416/FUL** has now been taken.

A copy of the decision notice is attached with any appropriate notes which should be read together with the decision.

The decision notice is a legal document and should be retained for future reference.

Should you require any additional information regarding the decision, please contact the case officer **Hester Lavington** via email hester.lavington@glasgow.gov.uk, who will be happy to help you.

Yours faithfully

Head of Planning

Encls.



PLANNING DECISION NOTICE

Full Planning Permission REFUSAL

IN RESPECT OF APPLICATION **26/00416/FUL**

Installation of 1No. BT street hub unit

AT

Site Outside 11 Ingram Street Glasgow

AS SHOWN ON THE FOLLOWING SUBMITTED PLAN(S)

Reason(s) for decision

01. The proposal is contrary to National Planning Framework (2023) Policy 14, Design, Quality and Place, insofar as the proposed development does not improve or maintain the quality of the area with regards to connectivity and ease of movement by introducing an obstruction to pedestrians in an area with existing street furniture.
02. The proposal is contrary to Glasgow City Development Plan (2017) Policy 1 and associated supplementary guidance (Part 1 and Part 2), The Placemaking Principle, insofar as the proposed development is anticipated to preclude placemaking priorities within the city centre by deteriorating the area's quality of place, particularly regarding the legibility and safety of the streetscape, through introducing a further obstruction to pedestrian movement.
03. The proposal is found to be contrary to the Glasgow City Development Plan (2017) Policy 1 and associated supplementary guidance (Part 1 and 2), The Placemaking Principle, insofar as the proposed development is anticipated to negatively impact public safety at this location by creating a hazard to vehicle and bicycle traffic.
04. The proposal is found to be contrary to the ambitions of the City Centre Transport Strategy, the City Centre Spatial Development Framework, the City Centre Strategy and associated Avenues Program and the City Centre Living Strategy insofar as the proposal is directly contrary to their spatial priorities in this area, including widening and retaining wide pavements, rationalising street furniture and increasing and improving pedestrian and cycle movement flows, by creating an enlarged obstacle to pedestrian movement and legibility.

Drawings

The development has been refused in relation to the following drawing(s)

1. 001-004 GENERAL Received 27 February 2026
2. STH-001 STREET HUB DIMENSIONED ELEVATIONS Received 27 February 2026

As qualified by the above reason(s), or as otherwise agreed in writing with the Planning Authority

A handwritten signature in black ink, appearing to read 'S. Shaw'.

Dated: 11th June 2026

Head of Planning

THIS DECISION NOTICE SHOULD BE READ WITH THE ATTACHED ADVICE NOTES

IMPORTANT NOTES ABOUT THIS REFUSAL OF PLANNING PERMISSION

BY THIS NOTICE, YOUR PROPOSAL HAS BEEN REFUSED.

RIGHTS OF APPEAL

If you are not satisfied with this refusal of planning permission, you may request a review within **three months** of the date on this notice. Please note that the right of appeal is to the Planning Local Review Committee of the Council and **not** to Scottish Ministers.

Before pursuing a review, you should consider contacting your case officer to discuss whether there are changes which could be made to the proposed development to make it acceptable. The case officer's contact details are on the letter accompanying this Decision Notice. Your case officer can also advise on how a fresh application could be submitted. Please note that if you do submit a fresh application within 12 months, you would be unlikely to have to pay a further planning fee.

Before contacting the case officer, you would be well advised to view the report on the application. It is available for inspection [online](#). The report explains how the decision was reached and should help you decide whether to proceed with further discussion or a review. If your application was granted subject to conditions, it may be clear from the terms of the report that any conditions which you might be concerned about are necessary.

A notice of review must be served on the Planning Local Review Committee by downloading and completing the form available at <https://www.eplanning.scot/ePlanningClient/>. It should then be emailed, along with accompanying documents, to localreviewcommittee@glasgow.gov.uk.

In most cases a fee is applicable for a notice of review and details of the relevant fee can be found here: [Decision and Appeal – Glasgow City Council](#). The notice of review must include a statement setting out your reasons for requiring the Planning Local Review Committee to review this case. The statement and any other information that the applicant wishes to rely on for the Review must be submitted with the Notice of Review as this cannot be submitted at a later date. You must state by what procedure (written representations, hearing session(s) or inspection of application site) or combination of procedures you wish the review to be conducted. However, please note that the Planning Local Review Committee will decide on the review procedure to be followed.

You must also include with the notice of review a copy of this decision notice, the planning application form, the plans listed on the decision notice and any other documents forming part of the proposed development as determined. If you have a representative, you must give their name and address. Please state whether any notice or other correspondence should be sent to the representative instead of to you.