

**Internal Audit – Review of customer engagement arrangements noted –
Instruction to Head of Audit and Inspection.**

2 There was submitted a report by the Head of Audit and Inspection regarding the outcome of an Internal Audit review of customer engagement arrangements within Strathclyde Pension Fund Office.

After consideration, the committee

- (1) noted the audit report; and
- (2) instructed the Head of Audit and Inspection to submit a further report to this committee with an update on the implementation of the actions contained in the action plan.