

Dampness, condensation and mould and its impact on housing stock noted.

5 There was submitted and noted a report by the Executive Director of Neighbourhoods, Regeneration and Sustainability regarding an overview of how the Council had responded to reports of dampness, condensation and mould within housing, advising

- (1) that there had been a number of high profile cases of dampness and condensation in housing over recent times and dampness and condensation was known to adversely affect the health of vulnerable people, such as babies and immunocompromised individuals;
- (2) of the effects of dampness, condensation and mould in properties;
- (3) of the reporting of dampness complaints and the recording of these complaints;
- (4) of the responsibilities and enforcement powers that the Council had to deal with complaints of dampness, condensation and mould within a property;
- (5) that complaints of condensation dampness accounted for approximately 3% of all reactive service requests received by Neighbourhoods, Regeneration and Sustainability Environmental Health on an annual basis and a new referral process had been drawn up and distributed to relevant groups, organisations and other Council services to signpost complaints/enquiries directly to Neighbourhoods, Regeneration and Sustainability Environmental Health to enable more accurate recording of the extent of the issues and enable appropriate responses and support to be provided to residents;
- (6) that an approach to retrofitting homes was currently being developed for housing in the city which would inform the long-term strategy for the insulation and heating of existing homes, as detailed in the report;
- (7) of a range of initiatives being undertaken by Registered Social Landlords in the city to prevent and better respond to house condition issues; and
- (8) of the next steps, as detailed in the report.