



Item 7

26th January 2022

Glasgow Community Planning Partnership

Calton Area Partnership

Report by Director of Community Empowerment and Equalities

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CALTON AREA PARTNERSHIP OVERVIEW 2017 - 2022

Purpose of Report:

To inform members of the work of the Area Partnership over the period of June 2017 – March 2022.

Recommendation:

The Area Partnership is asked to note the report.

1. Background

- 1.1 Community planning is about how public bodies work together and with the local community to plan for, resource, and provide or secure the provision of services which improve local outcomes in a local authority area, with a view to reducing inequalities.
- 1.2 A number of structures have been put in place to support the delivery of effective community planning in Glasgow. The structures have evolved as community planning in the city develops and this evolution process may continue as appropriate to ensure work is carried out efficiently and effectively. A hierarchy is in place that ensures decisions are made at the correct level through clear channels of communications between structures.

2. Terms of Reference

- 2.1 Each body within the formal Glasgow Community Planning Partnership structure has a terms of reference which provides the scope of activity for that body. This Partnership's terms of reference are detailed below:-
 - To review and influence the operational progress made at an electoral ward level towards implementing the strategic priorities of the Glasgow Community Planning Partnership (GCPP) and Glasgow City Council (GCC), including those identified in the Single Outcome Agreement, Sector implementation plan and Sector investment strategy.
 - To provide feedback to the Sector Community Planning Partnership on the priorities of the Sector implementation plan and investment strategy.
 - To receive reports and feedback from appropriate partners and structures on the implementation of the strategic priorities of the GCPP and GCC at an electoral ward level.
 - To co-ordinate the development and implementation of electoral ward level Neighbourhood Management action plans which respond to local needs and opportunities.
 - To contribute to consultations and discussions on future plans and proposals relevant to the electoral ward.
 - To provide opportunities for communities to engage with the local community planning process.
 - To oversee an area grants process, as part of the Integrated Grants Fund, ensuring that it is consistent with the priorities of the GCPP, GCC, Sector implementation plan and Sector investment strategy.

3. Partners

- 3.1 Police Scotland provide updates of the current activity within the Ward. This covers a host of information including anti-social behaviour, serious incidents,

drug dealing/drug misuse, violent crime, under-age alcohol purchase and youth disorder etc. The other members of the Partnership are then able to ask questions with regards to the issues detailed previously and a response is provided by the Inspector or Sergeant from the local policing team.

- 3.2 Scottish Fire and Rescue Service (SFRS) provide information to the Partnership on the current issues, incidents and work being carried out in the Ward as part of their quarterly performance report. This covers a host of statistical information including Local Fire and Rescue Service Plan Priorities, North East Glasgow Activity Summary, Domestic Safety - Accidental Dwelling Fires, Domestic Safety - Accidental Dwelling Fire Casualties, Unintentional Injury and Harm, Deliberate Fire Setting and Non-Domestic Fire Safety and Unwanted Fire Alarm Signals. The other members of the Partnership are then able to ask questions with regards to the statistics presented and a response is provided by the local Station Commander.
- 3.3 The real value in the specific input from the Partners is that this information can then be disseminated throughout the community networks via the community representatives who are able to update their respective Community Councils and other community organisations. This ensures that more residents within the Ward have knowledge of this information which can help with public reassurance and the building of community capital.

4. Electoral Ward

- 4.1 An important role of the membership is that they are able to contribute to consultations and discussions on future plans and proposals relevant to the electoral ward. There has been a huge swathe of reports from partners and structures on the implementation of the strategic priorities of the GCPP and GCC at an electoral ward level which the Partnership has had the opportunity to provide feedback to:-

Roads Investment Strategy

Provide feedback with suggested carriageway and footway resurfacing schemes to be assessed for potential inclusion within a resurfacing programme. This has led to a number of footways, cycle paths and roads within the Ward being repaired and/or upgraded.

Local Fire and Rescue Plan Consultation

Provide feedback on the consultation by Scottish Fire and Rescue Service regarding its Local Fire and Rescue plan. This allowed for community input to the priorities set out in the local Fire and Rescue Plan.

Glasgow Property and Land Strategy – Dalmarnock Legacy Hub

Provide information that in this Ward the Council had a commitment to support the re-opening of the Dalmarnock Legacy Hub following its closure in January 2019. This led to opportunity to engage in a broad conversation with local residents to determine the appropriate services and facilities relevant to their needs.

Consultation on Proposal ... and the Establishment of Another Gaelic Medium Education Primary School in the North East of the City

Provide a contribution to the proposals for the development of a 4th Gaelic Medium Education Primary School within the North East area of the city in the former St James's Primary School building. The Partnership were able to receive detailed information from the Executive Director of Education Services on the proposal and welcomed the proposal.

Your Neighbourhood, Your Place

Providing an update on Neighbourhoods, Regeneration and Sustainability activity across the Ward area e.g. refuse collection, bulk uplift and green space maintenance. The Partnership were able to engage directly with the service and raise concerns of ongoing issues which were then operationalised.

Festive Lighting Programme

Provide information on potential locations and costs for festive lighting within the ward. Funding of £3,600 is provided centrally but the Partnership has always contributed more from their Area Budget to reflect requests from the community. This has led to the Partnership deciding that festive lighting is installed at Bain Square, Bridgeton Cross and Parkhead Cross.

Local Parks and Open Spaces Improvement Fund

Provide the Partnership with options for investment of the Local Parks & Open Space Improvement Fund within the Calton Ward. Funding of £88,004 was allocated to the 2021/22 Area Budget where as part of the decision making process, the Partnership was asked to agree how this funding should be allocated. This led to significant investment in 3 children's play areas within the Ward – Tobago Street, Queen Mary Street and Helenslea Park.

- 4.2 It is clear that the Partnership have been able to influence key priorities that affect the Ward by having an input which can bring benefit to the local communities. The examples above are just a small sample of the benefit that an effective Area Partnership can have on their Ward.

5. Reducing Social Isolation

- 5.1 A short survey was issued to all members of the Partnership in April 2018 to establish the Partnerships priority theme. The details of the findings were communicated to the Partnership and they agreed that social isolation will be the priority theme.
- 5.2 Glasgow City Health and Social Care Partnership delivered a presentation to the Partnership: Reducing Social Isolation - Fostering Social Connections. The presentation allowed the Partnership to gain a better understanding of the priority theme:-

- that social isolation and loneliness could affect anyone and was a major public health issue which could have a significant impact on a person's physical and mental health;
- that the GoWell study found that poverty contributed to social isolation and that loneliness was highest amongst those who lived alone, middle aged men with low educational qualifications and those with mental health problems;
- of the link between social isolation and premature death;
- of the findings of the Health and Wellbeing Survey 2017/18;
- of the various barriers to accessing services which included confidence, money, competing priorities, resources and trust;
- of the various ways to tackle social isolation including, reducing barriers to accessing services, regular and sustained support groups and projects which sought to improve social skills and enhance social support.

5.3 The Partnership understood that reducing social isolation could affect anyone but to be as effective as possible, decided to focus on 25+ year olds. Information is meaningless without action, therefore the Partnership next task was to discuss potential actions that they could undertake regarding the Reducing Social Isolation priority and ring-fenced £20,000 from the 2019/20 Area Partnership Budget for projects that helped address that priority.

5.4 In addition to the ring-fenced funding, the Partnership undertook some research to obtain information from any service within the ward which addressed the priority. The next task was to establish the most effective format to disseminate the information to residents about the services available. A discussion took place with Housing Associations within the Ward to discuss how they currently engaged with their tenants who confirmed that posters and leaflets are most likely to garner their attention.

5.5 The Partnership agreed the format and content of the information with posters, leaflets and a digital timetable (see appendices) being created with 'Socially Connected' initiative being launched. The leaflets and posters were circulated to a number of stakeholders to spread the information as wide as possible and that this would be the first phase of this initiative, with phase 2 being a more targeted approach.

5.6 Unfortunately, the second phase was postponed due to the Coronavirus outbreak, however the Partnership are keen to re-establish this priority when it is more appropriate to do so.

6. Covid Response

6.1 The Partnership like most CPP bodies took an enforced break from March 2020 due to the Covid-19 pandemic which required people to isolate and then social distance, making meeting in person in the usual format impossible. During this time only 2 scheduled meetings were missed as the Partnership began meeting via video conference from November 2020.

6.2 Although meetings did not take place between March – November 2020, there was a temporary decision-making arrangement during the coronavirus outbreak - following the assessment of individual applications and the drafting of recommendations by GCC officers the Council's Director of Community

Empowerment and Equalities will consider the recommendations, in consultation with the relevant Area Partnership Chair.

6.3 A timetable for dealing with applications was revised and the temporary decision-making arrangement allowed for applications to be considered on 30th April 2021, 30th June 2021 and 30th September 2021 respectively. The Director's decisions were reported after the decision dates to members of the Area Partnership and published on the Glasgow Community Planning Partnership website.

6.4 The Area Partnership funded numerous projects detailed below that were directly responding to emerging issues created by the pandemic:-

Alexandra Park Food Forest C.I.C.

To deliver food parcels, provide supermarket gift cards and fuel cards to support the most vulnerable in the community.

Hope Amplified

To deliver food and essentials and a befriending service to young people and their families in the Calton Ward who are part of their Fareshare distribution list.

Parkhead Housing Association

To deliver food and essentials to their residents who are most at risk during the Covid-19 outbreak.

PEEK

To deliver wellbeing packs to families in Calton, Bridgeton, Dalmarnock, Barrowfield, Camlachie, Gallowgate and Parkhead during the Covid-19 outbreak.

People Without Labels

To establish the Space as an emergency hub to store and then co-ordinate food deliveries, clothes and general support to local communities.

Riverbank Primary School Parents Committee

To deliver summer holiday activity bags to all children that attend Silverdale Nursery and Riverbank Primary School.

The Urban Fox Programme

To deliver a variety of different packs to families / people in the Calton Ward during the Covid-19 outbreak.

6.5 These were just some examples of how the Area Partnership was able to contribute to the overall response from the community/partners to the pandemic within the ward. The Partnership continues to be informed through

its meetings on the impact of the pandemic and members are keen to continue to support projects that help alleviate issues for its communities.

7. Area Budget

- 7.1 The Partnership has overseen an area grants process, as part of the Integrated Grants Fund/Glasgow Communities Fund, ensuring that it is consistent with the priorities of the GCPP, GCC, Sector implementation plan and Sector investment strategy. This has resulted in the Partnership awarding funding of **£566,900.88** to **175** projects that have had a direct benefit to people within the Ward.
- 7.2 These projects have been underpinned by the 5 investment priorities that were established through community wide consultation. The majority of the projects funded impacted on health and wellbeing but activities at community facilities, community safety and services for young people was also prevalent.
- 7.3 The projects that were funded were wide ranging and included bus trips; playschemes; residential trips; play area upgrades; community centre refurbishments/repairs; purchase of equipment; cooking courses; creative arts programmes; classes for participants with additional support needs; community cinema; BME employability support programme; food pantry voucher scheme for asylum seekers; digital home learning for children's parents/carers; cycling programme for young people; development of a community garden; community events; mentoring scheme for young people from BME backgrounds with special needs; musical skills sessions; creation of a health and wellbeing room; diversionary activities; sign language classes; awareness raising of a new service to provide support to children with autism; befriending events for older people; intergenerational activities; purchase and installation of a CCTV camera system; develop/upgrade I.T systems; health information sessions for men; applied suicide intervention skills training workshops; feasibility study; peer education health programme; as well as covid response, open spaces and parks fund and festive lighting programme.
- 7.4 The Partnership took an active interest in these projects and this was best demonstrated when Area Budget grant recipients were invited to attend the Area Partnership. During their presentations they were able to demonstrate the impact of the funding they had received from the Area Budget:-

Eco Drama – Out to Play

Engages children and teachers in Dalmarnock Primary School with arts-based outdoor learning experiences tailored to their own school playgrounds. Makes use of outdoor spaces to promote imagination, creative play and adventure in learning. Gives teachers new skills in expressive arts and outdoor learning, creating a lasting legacy beyond the life of the project.

Outputs	Outcomes
<ul style="list-style-type: none"> • 373 participating pupils • 18 participating staff • 91 sessions 	<ul style="list-style-type: none"> • improved literacy • improved knowledge and understanding of learning for

	sustainability <ul style="list-style-type: none"> • changes in behaviour, attitude and values • improved health and wellbeing • increased connection with nature • increased confidence and communication
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St. Mungo's Academy – Zambia Missionary Teaching Experience

To enable pupils to embark on a missionary teaching experience in Zambia, Africa where they spent time volunteering and connecting with the local community and be involved in a number of enriching projects.

Outputs	Outcomes
<ul style="list-style-type: none"> • 5 pupils (volunteers) • 2 teachers (volunteers) • 3 Zambian schools • 2 Zambian care homes 	<ul style="list-style-type: none"> • improved fundraising capabilities • improved knowledge and understanding of different lives and cultures • increased teaching experience • increased confidence and communication

Clydesdale Amateur Rowing Club - Waterproof Clothing

A particular barrier that young participants in local areas identified during their previous programmes was a lack of suitable clothing to participate in rowing and other water-based activities. The purchase of waterproof jackets and trousers enabled the club to have a stock of appropriate clothing in order to deliver sessions for young people.

Outputs	Outcomes
<ul style="list-style-type: none"> • 150 participants 	<ul style="list-style-type: none"> • reduced anxiety for young people and for deliverers • improved health and wellbeing • increased diversification of participants from different backgrounds • improved sustainable pathways to participation • increased peer support • increased water-based programmes

Menself CIC – MOT 4 Men

MOT 4 MEN enables them to encourage men to prioritise their own health more by increasing their awareness of their health issues in a fun, friendly and engaging manner. The MOT 4 MEN environment is not a medical examination and is designed to be comfortable and fun allowing participants to overcome any apprehension that they may have about going to a doctor or presenting with a specific problem.

Outputs	Outcomes
<ul style="list-style-type: none">• 54 participants• 5 events	<ul style="list-style-type: none">• improved diet choices• increased medical advice sought• increased exercise undertaken• reduced smoking• reduced alcohol intake• increased regular body checks

Connect Community Trust (Total Homes) – Roof Refurbishment at Reconnect

By improving the showroom they increased their sales revenues of upcycled goods and thus support their sustainability programme in order to achieve their social aims and targets.

Outputs	Outcomes
<ul style="list-style-type: none">• major capital repair• saving 360,432 kgs of CO2 emissions by December 2019• saving 335 tonnes of waste from landfill by December 2019	<ul style="list-style-type: none">• increased work placements for local residents• increased jobs for local residents• improved local economy• improved environmental sustainability• increased education

Scottish Sports Future - Mini Mentor

The purpose of the project was to upskill 10 local young people to become mentors for other young people providing them with bespoke training to be able to carry out this role. They met their mentees twice a month for 3 months to work through personal development plans, support them to find and maintain volunteer posts, identify and support with booking appropriate training for young volunteers and report back to SSF staff re progress.

Outputs	Outcomes
<ul style="list-style-type: none">• 10 mentors complete bespoke mentoring induction training and child protection update training• 2 young people completed HI5	<ul style="list-style-type: none">• improved confidence• improved support• improved feelings of self-worth

<p>and DYA training</p> <ul style="list-style-type: none"> • 4 young people complete induction training for their referral based programme • 5 of the young people complete multi-skills training with Sport Scotland. • 4 young people completed their Sports Leaders Tutor training in order to be able to deliver sports leaders courses and provide accreditation for young people 	<ul style="list-style-type: none"> • improved practical skills development • improved employability potential • increased pathways and routes to further education, training and employment • improved leadership skills • increased meaningful relationships • increased empowerment
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8. Contributions

- 8.1 The Area Partnership is only as effective as the members who participate on its structure. The valuable input from all members since June 2017 has influenced the operational progress made at an electoral ward level and provided feedback to consultations and discussions on future plans and proposals relevant to the ward. The contributions of the Elected Members, CPP Partners, Glasgow Third Sector Interface Network and the Community Representatives below cannot be underestimated:-

Elected Members	Greg Hepburn (Chair) Robert Connelly Jennifer Layden Cecilia O'Lone
Bridgeton/Dalmarnock Community Council	Nancy Humphries Paul Merrick Linda Pike James Smith
Calton Area Association	Betty Cosgrove Mary MacPherson
Calton Community Council	Mary Campbell Patricia Fort Robert McLeish Mairi Robertson Carey
Gallowgate TRA	Marion Copeland Valerie McNeill
Parkhead Community Council	John Ferguson James McKenzie
Reidvale Housing Association	Mary Dunn
West of Scotland Housing Association	Margaret Storrie Anne Young

Glasgow City Health and Social Care Partnership	Ruth Donnelly Susie Heywood
Glasgow Third Sector Interface Network	Melodie Crumlin Kelly Glass Debbie McGowan Annmarie Todd Lesley Ward
Police Scotland	Elaine Eaton John Gormlie Stevie Kinvig Alistair Lindsay
Scottish Fire and Rescue Services	Craig Carenduff Barry Cranstoun Archie Curran Chris Firth Stephen McGrath Anthony Meechan Douglas Millar Scott Murray Paul Tyrrell

8.2 A special mention is also required for Amanda Croall and Kimberley Kime who have supported the Partnership and clerked the meetings with the utmost professionalism. They have ensured that the governance framework has been observed by making sure that the meetings are arranged at the appropriate time and place as directed by the Partnership with all members being furnished with the required paperwork whilst facilitating the working arrangements of the Partnership.

8.3 Prior to the pandemic, Area Partnership meetings were alternating between the City Chambers and a community venue within the ward. Therefore, it would be appropriate to acknowledge the following host venues:-

- Calton Heritage and Learning Centre
- Reidvale Neighbourhood Centre
- Crownpoint Sports Complex
- Calton Fire Station

9. Recommendation:

9.1 The Area Partnership is asked to note the report.