



Glasgow Community Planning Partnership

Calton Area Partnership

Report by Executive Director of Corporate Services

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Item 6

27th November 2013

Glasgow's Single Outcome Agreement – Local Implementation Plan

Purpose of Report:

This paper provides an update on Glasgow's Single Outcome Agreement (SOA), and outlines the process for the development of a North East Sector Implementation Plan, including the proposed Thriving Places approach in Parkhead/Dalmarnock.

Recommendations

The Area Partnership is asked to note:

- (1) the contents of the report;
- (2) the progress made in developing a North East Sector Implementation Plan;
- (3) that a final version of the North East Sector Implementation Plan will be submitted to the North East Sector Partnership for approval in March 2014;
- (4) that further updates will be provided to the Area Partnership as the North East Sector SOA Implementation Plan develops.

Ward No(s): 9, 17 - 21

Citywide:

Local member(s) advised: Yes No consulted: Yes No

1. Purpose

- 1.1 This paper provides an update on Glasgow's Single Outcome Agreement (SOA), and outlines the process for the development of a North East Sector Implementation Plan, including the proposed Thriving Places approach in Parkhead/Dalmarnock.

2. Background

- 2.1 Glasgow's SOA has been agreed with the Scottish Government and the Community Planning partners are preparing plans to deliver the SOA outcomes.
- 2.2 The North East Sector Partnership is responsible for the delivery of SOA outcomes in North East. In August this year, the Sector Partnership noted progress in developing SOA Implementation Plans, both at the citywide level and for the North East, which will set out how partners will deliver outcomes around the three priorities of alcohol, youth employment and vulnerable people. It was noted that the initial focus would be on the alcohol and youth employability priorities.
- 2.3 The Sector Partnership also approved the areas that will initially benefit from the *Thriving Places* approach which are Parkhead/Dalmarnock, Easterhouse and Springboig/Barlanark with an initial focus on Parkhead/Dalmarnock.

3. Implementation Plans

- 3.1 As highlighted in previous reports, specific Implementation Plans for each element of the SOA will be developed to translate the broad outcomes and activities into tangible actions. These will be developed on two levels:
 - A city wide implementation plan for each of the priorities; and
 - A sector implementation plan that outlines activities to be undertaken at a sector level on all of the priorities.
- 3.2 The Implementation Plans will provide the detail around how partners will improve outcomes for residents of the City. Partners will be accountable to one another as well as residents and Scottish Government for the success of these plans.

4. Citywide Implementation Plans

4.1 *Youth Employability*

- 4.1.1 The Youth Employability Partnership (YEP) is the lead body for coordinating activities to support youth employability across the city. This partnership is chaired by the City Council's Development and Regeneration Services (DRS)

and has membership from a range of other council departments, arms length organisations, the Third Sector as well as Skills Development Scotland and Job Centre Plus. In addition, there is a Youth Employability Group (YEG) in each of the Sectors that is tasked with implementing the youth employability strategy at a local level.

- 4.1.2 It has been agreed that the YEP will have responsibility for coordinating the implementation of the SOA youth employment outcomes across the city. However the SOA covers the age range 16-24 whereas the YEP and YEGs cover the age range 16-19.
- 4.1.3 Further discussions are required as to how these structures can effectively evolve to meet the needs of this wider age group.

4.2 Alcohol

- 4.2.1 The Glasgow City Alcohol and Drugs Partnership (ADP) was established in 2010 to replace the previous Alcohol Action Team and Drugs Action Team. This Partnership will address issues relating to alcohol and drugs misuse by providing strategic direction. The Partnership is chaired by the Glasgow Community Health Partnership (CHP) and has a wide ranging membership including; community groups/service users, council service departments, arms length organisations, the Third Sector, as well as the Scottish Prison Service, Police Scotland, Scottish Fire & Rescue, and Registered Social Landlords. The ADP's strategy has been developed to focus on three key areas; prevention, recovery and protecting vulnerable groups.
- 4.2.2 There are a number of substructures established to take forward the delivery of this strategy at both a city and sector level. In particular, the Prevention and Education subgroup at city level leads on the alcohol priority. There is a local Alcohol and Drug Partnership Strategic Group for each of the three sectors in the city tasked with the local implementation of the strategy.

5. North East Sector Implementation Plan

- 5.1 Progress in relation to the development of the North East Sector Implementation Plan is provided below.

5.2 Alcohol

- 5.2.1 Partners in the North East have agreed to work within current structures as far as possible to avoid creating additional meetings. Therefore it is likely that the lead body for the Alcohol theme in the North East will be a sub group of the North East Strategic Addictions Forum. The sub-group will be chaired by Police Scotland and will also include representatives from GCC Social Work Services, Glasgow CHP, the voluntary sector, Scottish Fire and Rescue Service and service users.

- 5.2.3 A workshop has been held, which began mapping out key current actions and identifying gaps. Some final responses from partners are awaited before partners revisit the submissions, get a sense of what works or what needs to change, before agreeing actions and next steps.
- 5.2.4 While there is a clear city wide lead, further clarity is required at a local level regarding the content of the draft citywide Implementation plan to allow us to establish what is and is not required to be done at the sector level and also to understand how the citywide actions will impact on local plans.

5.3 Youth Employment

- 5.3.1 The North East Senior Officers Group agreed that, while it required some improvements (predominantly to widen the school based focus), the Youth Employability Group would be the lead structure to develop the youth employment theme in the North East.
- 5.3.2 This would be enabled by strong chairing from Glasgow Kelvin College, and links to two other structures from the group – the North East Strategic Youth Alliance and the Lifelong Learning Group. Other key partners locally will be DRS, Jobs and Business Glasgow, GCC's Education Services, Glasgow Life and youth and community learning providers, who will be key to developing and delivering the plan. Their involvement will be facilitated via the Strategic Youth Alliance, the Lifelong Learning Group and the voluntary sector network. Support will be provided by the local Partnership and Development team from GCC Corporate Services.
- 5.3.3 A joint citywide/local session has taken place, led by DRS. Discussion at this event will inform the draft implementation plan template. A further meeting took place between DRS, the local Partnership and Development Team, Jobs and Business Glasgow and the Chair from Glasgow Kelvin College to develop the draft template before widening out to other partners for further discussion and input.

5.4 Vulnerable People

- 5.4.1 A citywide Vulnerable People Working Group has been established to take forward the work under this theme. Two priority areas for action have been agreed as homelessness and housing need, and in work poverty.
- 5.4.2 Members will be aware that work has progressed at a slower pace for the Vulnerable People priority and efforts are continuing to develop high level activities to support the outcomes for this theme. Opportunities for developing an implementation plan for the North East are limited until that process has been further developed at the citywide level. However, the City of Glasgow Senior Officer for the Scottish Fire and Rescue Service has agreed to lead on this piece of work for the North East once we are in a position to do so.

5.5 Thriving Places

- 5.5.1 A sub group of the Senior Officers Group has been established to take forward the Thriving Places approach. Membership comes from Glasgow CHP, Community Safety Glasgow, Scottish Fire and Rescue Services, Glasgow Kelvin College, Voluntary Sector North East Glasgow, West of Scotland Housing Association and Jobs and Business Glasgow. The membership is likely to be expanded to include other local housing associations and Glasgow Life.
- 5.5.2 Thriving Places is an asset based approach which focuses on the capacity, skills and strengths in a community rather than a 'needs' based or 'deficit' approach which looks at the weaknesses and problematic issues within a given area. Asset based approaches are based on the premise of 'doing with' rather than 'doing to' and support individuals who would not normally get involved to actively participate.
- 5.5.3 With this in mind, the Thriving Places sub group agreed that the first task should be to identify the assets already in place in Parkhead/Dalmarnock before engaging local people and discussing specific actions.
- 5.5.4 A mapping exercise is underway to identify existing local assets to include physical assets, services provided, community/voluntary organisations and networks. Strathclyde Partnership for Transport has begun mapping the physical assets in Parkhead/Dalmarnock whilst partners have been asked to identify the services they deliver in the area. In addition, partners have been asked to provide details of any consultation exercises carried out over the past 3 years to ensure that the Thriving Places approach can build on findings of previous consultations and avoid duplicating what's gone before. Responses are currently being collated for discussion at a future meeting of the sub group.
- 5.5.5 The sub group has also discussed how partners can contribute further to this approach by encouraging front line staff to discuss the Thriving Place approach with current service users to extend the reach of any consultations. Staff training may be required to ensure this is done effectively.
- 5.5.6 To assist those involved in the Thriving Places approach, a workshop was held on 6 November 2013 involving speakers from a number of UK cities where asset based approaches have been undertaken. The purpose of the event was to provide those involved with further learning and hopefully inspiration about asset based approaches and co-production with communities.

6. Performance Management

- 6.1 Key data sets need to be collated and analysed both at a citywide and sector level. Work is underway to collate this and identify measurable indicators that can be used to measure progress over time. This would be at both a citywide and local level. Information on this will be provided to the North East Sector Partnership in March 2014 to supplement the final Implementation Plan.

7. Community engagement

- 7.1 It is important that we capture evidence of how community engagement or client engagement has influenced the final implementation plan. Evidence of community or client engagement will be provided in the final Implementation Plan and reported to the North East Sector Partnership in March 2014.

8. Equalities

- 8.1 Equalities Workshops are being held on all of the SOA priorities with a view to ensuring that an Equalities Impact Assessment is undertaken on any new activities that are agreed for inclusion in the Implementation Plans. The outcome of these workshops and any equalities issues will be provided in the final Implementation Plan and reported to the North East Sector Partnership in March 2014.

9. Next Steps

- 9.1 Work will continue on the North East SOA Implementation Plan. The Sector Partnership will be asked to approve the Plan at its meeting in March 2014. Area Partnerships will continue to receive updates on the SOA and the implementation plans.

10. Recommendations

- 10.1 The Area Partnership is asked to note:
- (1) the contents of the report;
 - (2) the progress made in developing a North East Sector Implementation Plan;
 - (3) that a final version of the North East Sector Implementation Plan will be submitted to the Sector Partnership for approval in March 2014; and
 - (4) that further updates will be provided to the Area Partnership as the North East Sector SOA Implementation Plan develops.