

# Clean Glasgow Profile

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## *Calton Ward*

### **Clean Glasgow**

Ward 9: Calton

Period: 01 January – 31 March 2015

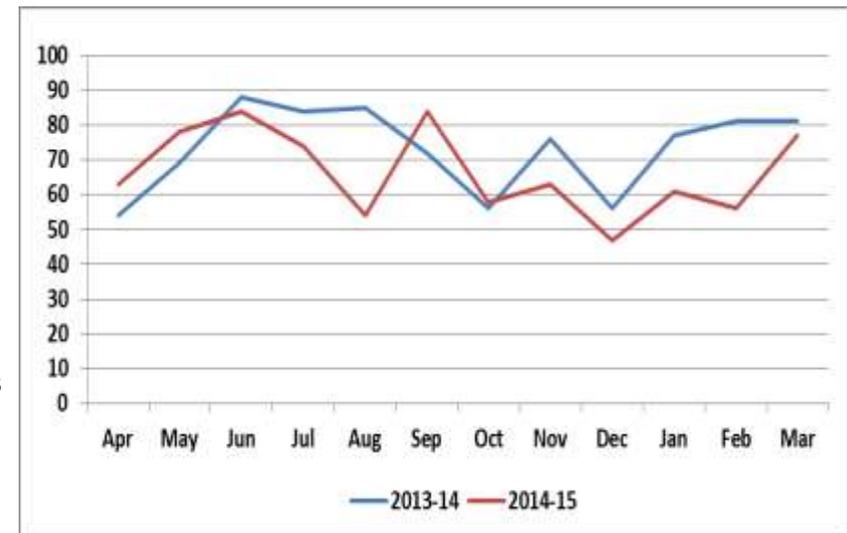
## Calton MMW

### Overview

During January through to March 2015 the Calton ward experienced the 11th highest concentration out of the total number of environmental reports across the city. This has remained consistent with the previous three months (October – December 2014), when the ward also experienced the 11th highest level of reports. Throughout January to March, there has been a decrease in all environmental activity, when compared to October – December, with the exception of public reported graffiti and needles/sharps/blood.

### Key Points

- There has been a **23% reduction** in the level of fly tipping reported to the Calton Ward during January through to March, with **68** incidents recorded compared to **88** from October to December 2014.
- **Dalmarnock Drive** was the most problematic location for reports of fly tipping during the period.
- Street Cleansing reports have **decreased by 23%** from January – March. There were **50** reports recorded compared to **65** during October to December.
- The most problematic location in the ward for environmental reports from January – March, was **Dalmarnock Road**. The type of incidents recorded mainly related to reports of litter and street cleansing.
- There was an **increase of 23%** in the level of public reported graffiti during the period, with **23** incidents recorded in comparison to **18** from October through to December 2014.
- Reports of dog fouling have **decreased** in the Calton Ward from January – March, with **4** incidents recorded.
- There were **43** fixed penalty notices issued for dog fouling during the previous three months (January – March 2015)
- There was a slight **increase** in the number of incidents of needles/sharp/blood reported during the period.
- Litter reports **decreased by 16%** during January – March, **26** incidents were recorded in comparison to **31** from October to December 2014.
- There were **102** fixed penalty notices issued for littering from January to March 2015, in the Calton ward.
- From January through to March, **33** environmental clean ups took place in the MMW.



### Forecast

- Potential increase in fly tipping as residents may take advantage of improved weather conditions to dispose of refuse during the summer months.
- There may be a decrease in the level of litter reports in and around school areas during the summer holiday weeks
- Possible increase in the number of public reported and own observation graffiti incidents during the daytime period, also as a result of the school summer break.

## Calton Ward Summary Statistics

### Customer Demand - Quarterly Trends

The table below highlights a comparison of month trend of customer demand across all 7 areas.

INDICATOR	Rank	Change vs Previous Quarter			Change vs Previous Year		Change YTD		
		Jan - Mar 15	Oct - Dec 14	%	Jan - Mar 14	%	YTD 13-14	YTD 14-15	%
All Environmental	11	216	260	-17%	203	6%	992	911	-8%
Fly Tipping	12	68	88	-23%	68	0%	352	310	-12%
Street Cleansing	18	50	65	-23%	44	14%	202	199	-1%
Graffiti (Reported Via Public)	7	23	18	28%	17	35%	97	66	-32%
Litter	16	26	31	-16%	15	73%	116	117	1%
Dog Fouling	21	4	13	-69%	6	-33%	56	30	-46%
Needles/Sharps/Blood	2	22	21	5%	17	29%	48	74	54%
Fly Posting	11	1	3	-67%	1	0%	8	3	-63%

Chart – Environmental Report Ward vs Glasgow Average

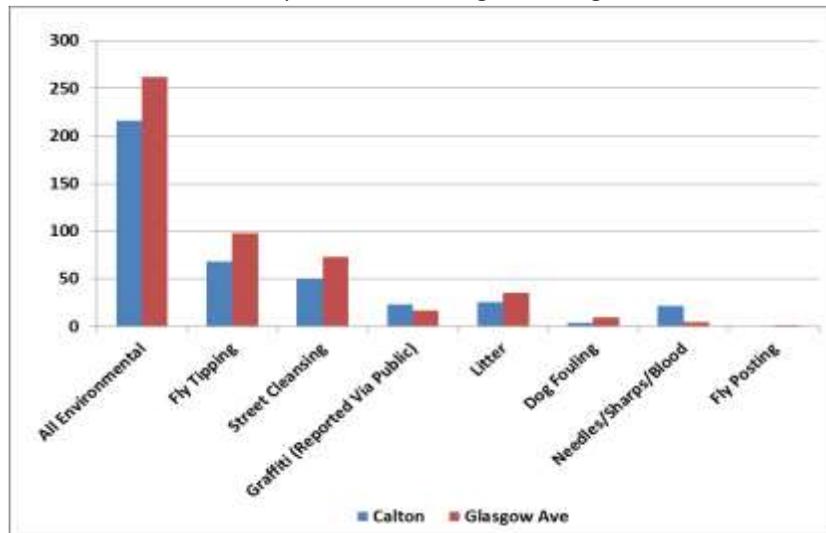
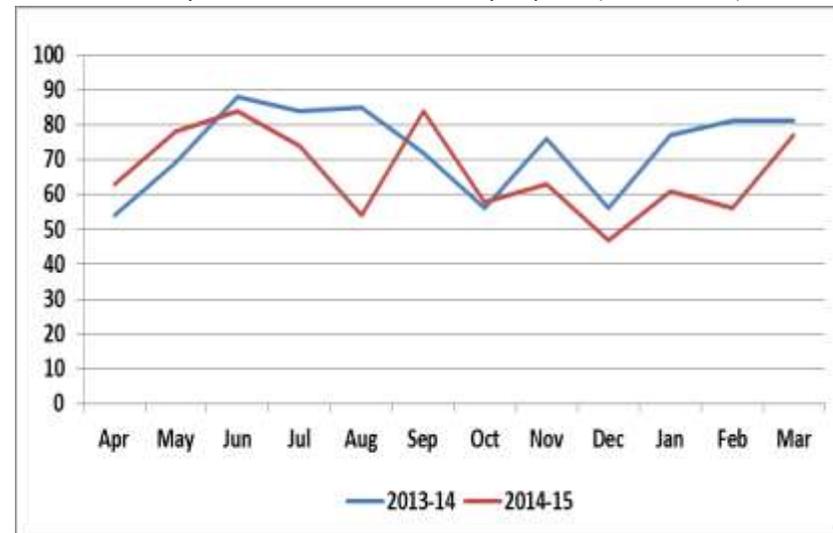


Chart – Monthly Trend Year to date Remedy Reports (Seven Areas)



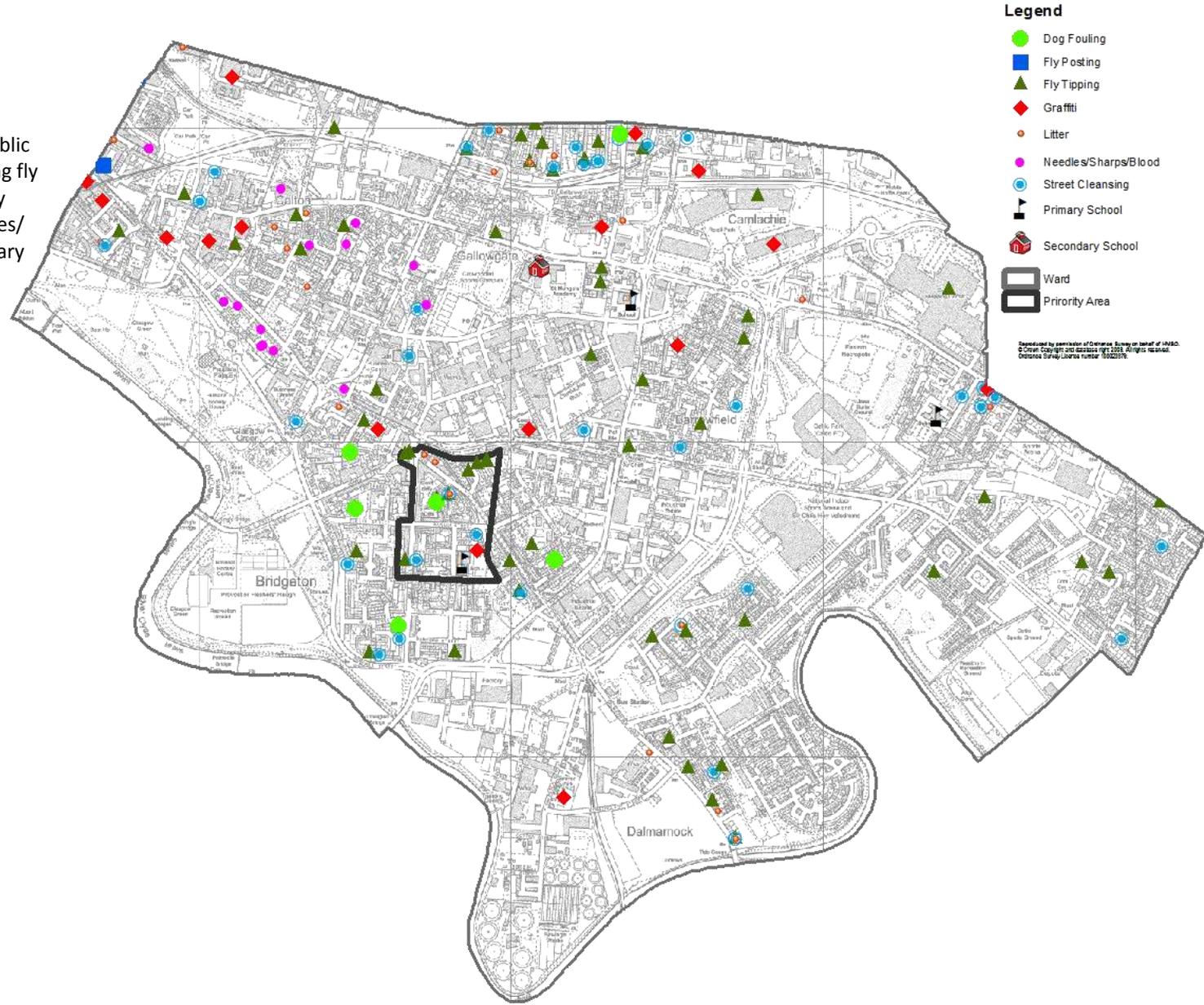
## Maps Demand vs. Activity

### MMW Demand Map

The map highlights the distribution of public reported environmental reports, including fly tipping, graffiti, Street cleansing, litter, fly posting, dog fouling and discarded needles/sharps across the Calton ward from January through to March 2015.

#### Service request breakdown

Service Request	Total
All Environmental	216
Fly Tipping	68
Street Cleansing	50
Graffiti (Public)	23
Litter	26
Dog Fouling	4
Needles/Sharps/Blood	22
Fly Posting	1



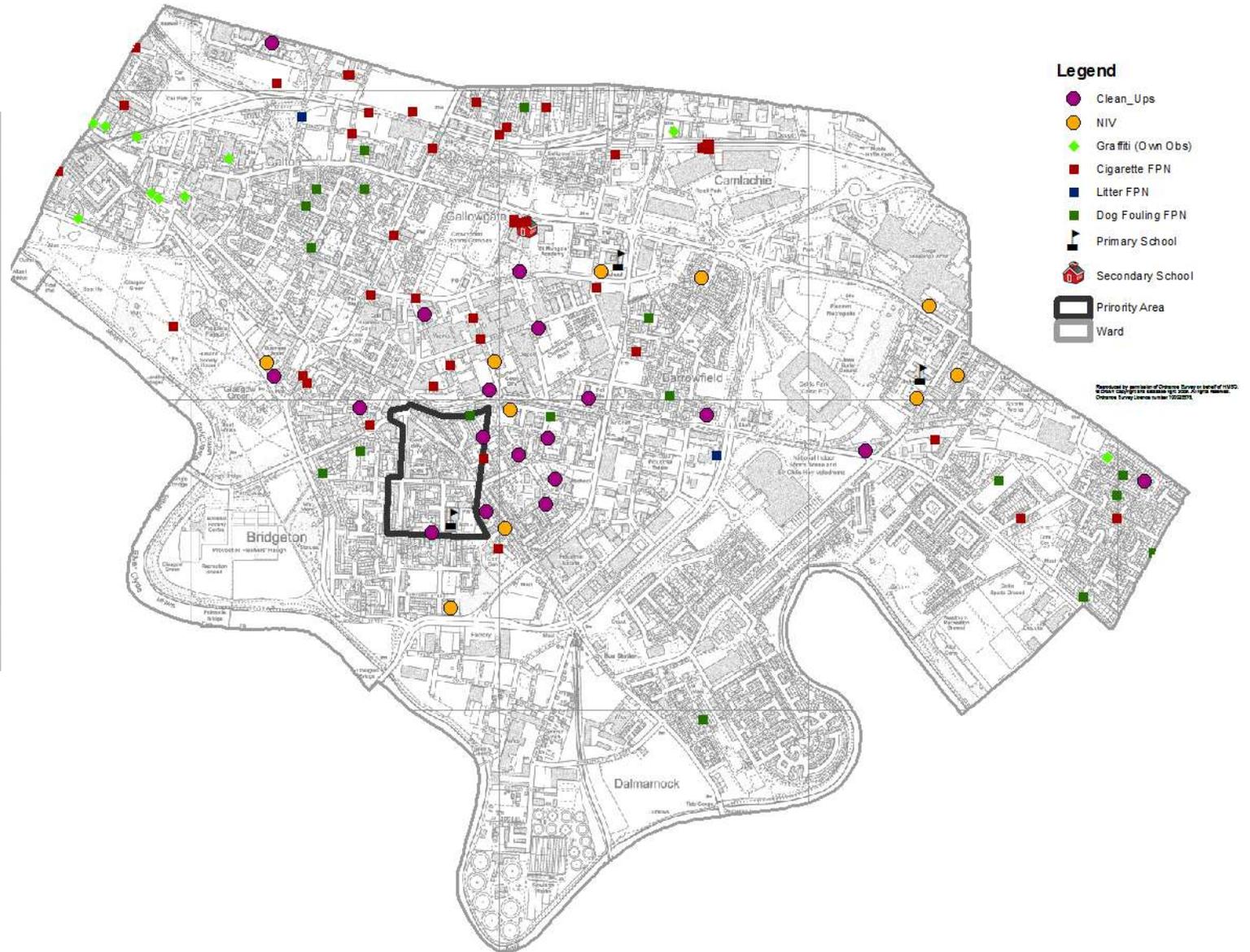
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### MMW Activity Map

The map highlights the distribution of Clean Glasgow activity from January to March 2015.

#### Environmental Clean Ups

Location	Total
Barrowfield Gate	2
Bridgeton Family Learning Centre	1
Crownpoint Road	4
Cuthelton Terrace	2
Dale Street	2
Dalmarnock Primary School	2
Duke Wynd	1
Heron Street	4
London Road	3
London Road Nursery	2
Old Dalmarnock Road	2
Queen Mary Street	1
Redan Street	2
Ruby Street	2
St Mungo Ave	1
Templeton Street	2



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### MMW Hot Spot Map

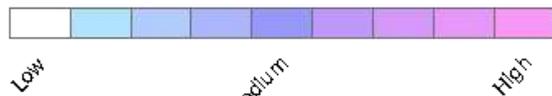
The map highlights the hot spot locations in the Calton MMW based on concentration of Clean Glasgow demands from January to March 2015.

#### Activity Break down

Clean Glasgow Activities	Total
Litter/fly tipping/cigarette FPNs	102
Dog Fouling FPNs	43
Clean Up Events	33
Own Observation Graffiti	2
Commercial, domestic, other FPN	1

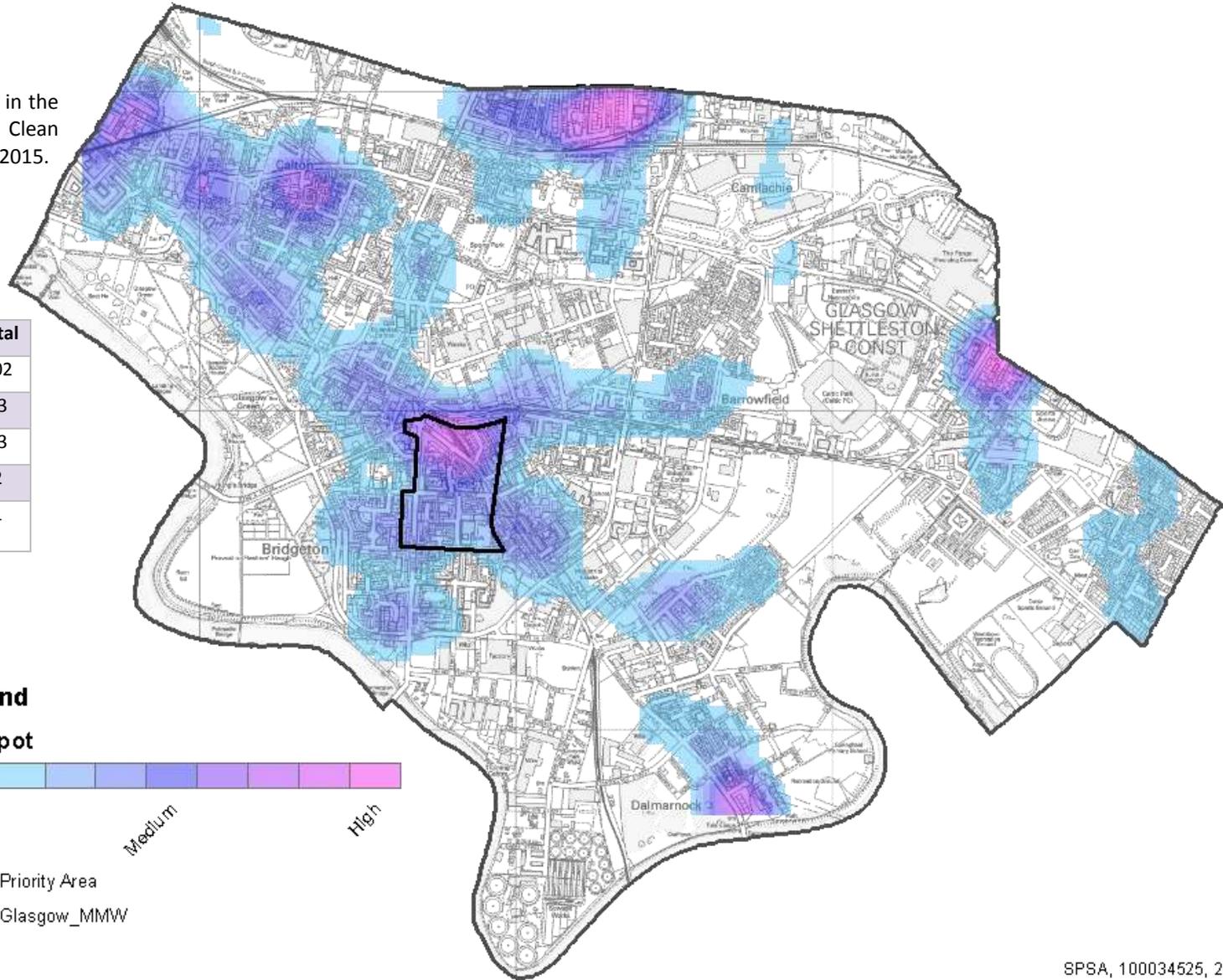
#### Legend

##### Hot spot



Priority Area

Glasgow\_MMW



**Locations**

**High Demand Locations**

The following table highlights the street areas where environmental reports have been most persistent during January - March 2015.

January – March 2015								
Street Name	Dog Fouling	Fly Tipping	Graffiti	Litter	Needles/ Sharps/Blood	Street Cleansing	Fly Posting	All Reports
Dalmarnock Rd	0	4	0	5	0	6	0	15
Gallowgate	0	2	3	0	0	3	0	8
London Rd	0	0	4	1	2	0	0	7
Dalmarnock Dr	0	6	0	0	0	0	0	6
Kinnear Rd	0	2	0	2	0	2	0	6

**Clean Glasgow Areas**

During the period, the two priority areas identified for the ward are needles/sharps/blood and public reported graffiti. Further information on the level of customer demand on a monthly basis is provided in the following charts.

Chart – Monthly Trend Year to date Graffiti

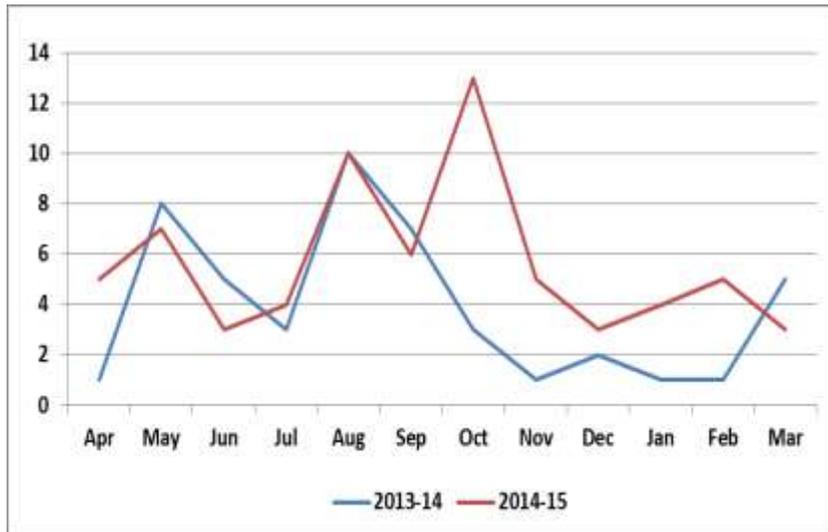
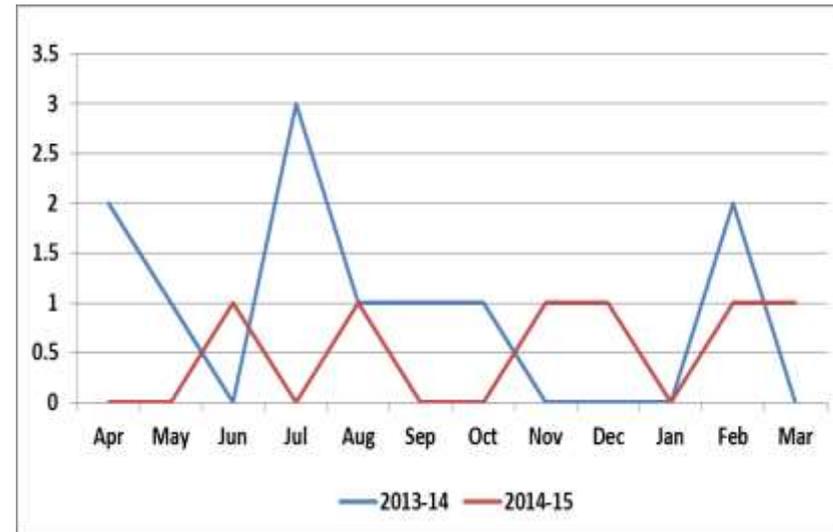


Chart – Monthly Trend Year to date Needles/Sharps/Blood



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### Priority Area Location

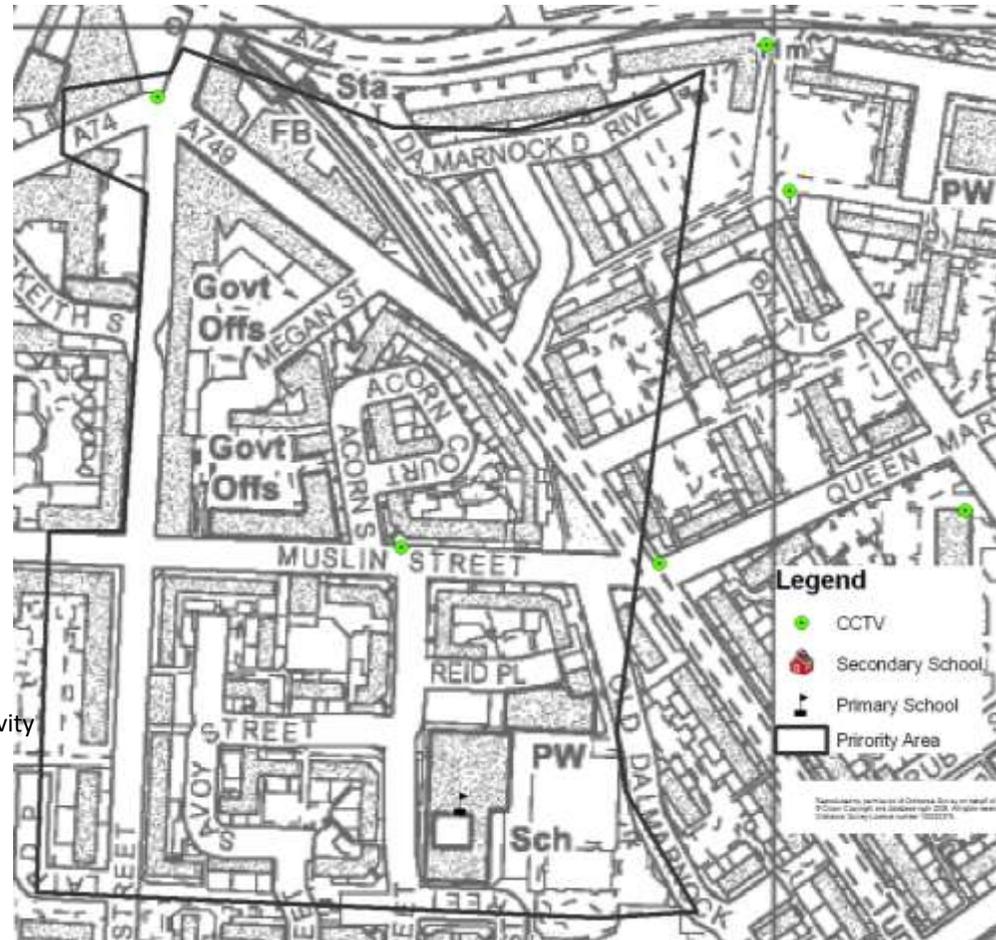
Based on incident levels, concentration of reports and the type of environmental activity recorded, the area surrounding Dalmarnock Drive/Road and Main Street has been identified as a priority location for environmental incivility during the period of January to March 2015.

### Location: Main St/Dalmarnock Rd/Dalmarnock Dr

Issue: Fly Tipping

There were 24 environmental incidents reported in the priority area during January to March, a decrease of 19 reports compared with the previous three months (October – December 2014) when there were 5 reports received. The main issue in the area was fly tipping

- **Dalmarnock Road** experienced the highest concentration of environmental reports in the priority area, during the period and the main issues reported were household items and refuse bags being dumped.
- The peak time for environmental reports was between 13:00 & 14:00 hours. Activity tended to be higher on a Wednesday.



### Priority Area Activity:

Activity	Current Quarter Jan - Mar 15	Previous Quarter Oct – Dec 14	Previous Year Jan – Mar 14
Litter/fly tipping/cigarette FPNs	0	1	2
Dog Fouling FPNs	1	0	2
Clean Up Events	6	9	9
Own Observation Graffiti	1	2	1

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