



**Glasgow Community Planning Partnership**

**Calton Area Partnership**

**Report by Executive Director of Corporate Services**

**Contact: Gordon Innes Telephone: 0141 287 6649**

<p><b>ENFORCEMENT WITH REGARD TO FLYTIPPING/LITTERING IN CALTON WARD</b></p>
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**Purpose of Report:**

The purpose of the report is to advise the Area Partnership about the enforcement process undertaken in respect of flytipping and littering in the Calton Ward.

**Recommendations:**

The Area Partnership is asked to note the contents of the report.

**Glasgow Community Planning Partnership priorities:**  
Specify which priorities this report is in relation to and which underlying principles support the development activity.

SOA   <i>Alcohol</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA   Principle <i>Early Intervention</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA   <i>Vulnerable People; Preventing Homelessness</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA   Principle <i>Equality</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA   <i>Vulnerable People; In-Work Poverty</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	SOA   Principle <i>Sustainable Change</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>
SOA   <i>Youth Employment</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>	If other priority, please provide details here:	
SOA   <i>Thriving Places</i>	Yes / No <input type="checkbox"/> / <input type="checkbox"/>		
Other Priority	Yes / No <input type="checkbox"/> / <input type="checkbox"/>		

## **1. Introduction**

1.1 The Environmental Health Group is one of six functional groups within Scientific and Regulatory Services based in Land and Environmental Services (LES).

1.2 Public Health functions are carried out by a number of officers based within the Environmental Health Group.

1.3 The key functions of Public Health Officers include the following:-

- Air Quality
- Contaminated Land
- Radiation Monitoring
- Smoke Control
- Vehicle Emission/Vehicle Idling
- Dirty Houses
- Water Quality/Sampling
- Feeding birds/Animals
- Fumes
- Grit and dust complaints
- Sewage Odours
- Domestic refuse
- Fly-tipping
- Caravan Sites
- Immigration Letters
- Planning Consultations
- Property Enquiries
- Swimming Pools
- Transport of the Dead
- Infectious Diseases
- Defective Drainage
- General dampness
- Inadequate water supply
- Rain penetration
- Water penetration
- Wood Rot
- Abandoned trailers/caravans

1.4 Public Health Officers cover a wide variety of functions including strategic issues such as air quality, contaminated land and environmental aspects of the recent Commonwealth Games. Work within Ward 9 on a day to day basis is likely to be in relation to reactive complaints and enforcement work.

## **2. Complaints**

2.1 LES receives in the region of 13,500 complaints per year relating to housing conditions, refuse, pollution and sewage issues etc. On average over 7,500 pest control complaints per years are also received across the City.

2.2 Based on the 2014/2015 average approximately 5% of all calls to public health relate to Ward 9. The total complaints relating to waste issues in Ward 9 was 147. (4.3% of waste complaints across the city).

2.3 The number of complaints relating to waste and fly tipping received by Environmental Health for the months April 2014 to March 2015, relating to Ward 9 is details in the following table.

### **3. Enforcement**

3.1 The Environmental Health Group of Land and Environmental Services receives complaints regarding flytipping covering a number of situations including the following:

- Black bags and other items dumped in the streets
- Accumulation of refuse in back court areas
- Bulk items are deposited in the back court (without the person responsible phoning for an uplift)
- Bulk items are placed on the footpath.
- Flytipping of waste by vehicles
- Commercial waste being deposited on street or put out too long before uplift.

3.2 The following enforcement action was taken within Ward 9 for period 2014/2015 by Environmental Health –

- 30 Fixed Penalty Notices were issued for commercial waste and flytipping.
- 9 Statutory Notices were served relating to accumulations of refuse, bulk etc.

3.3 Enforcement action with respect to litter on the streets and dog fouling is carried out by Community Enforcement Officers from Community Safety Glasgow.

3.4 In the months, January to March 2015 within Ward 9:-

- 43 Fixed Penalty Notices issued for dog fouling
- 102 Fixed Penalty Notices issued for littering
- 33 environmental clean ups were carried out

#### 4. Flytipping and Waste Complaints in Ward 9 2014/2015

Category 1	Category 2	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Abandoned Units	Information and Advice	0	0	0	0	0	0	0	0	0	0	0	0	0
	Request	0	0	1	1	0	0	0	0	0	0	0	0	2
Commercial Waste	Deposit on Footpath	1	2	5	1	0	2	1	2	0	0	0	4	18
	No Trade Agreement	0	0	1	0	0	0	1	0	0	0	1	1	4
	Storage of Red Bins	0	0	0	0	0	0	0	0	0	0	0	0	0
Complaints	Complaint about Service	0	0	0	0	0	0	0	0	0	0	0	0	0
	Policy Complaint	0	0	0	0	0	0	0	0	0	0	0	0	0
Domestic Refuse	Inappropriate Storage	7	12	9	7	6	7	4	3	2	1	3	2	63
	Storage of Bulk Items	0	0	1	1	1	0	2	1	2	0	0	1	9
	Wrong Day Storage	0	0	0	0	0	0	0	0	0	0	0	0	0
	In Back Court Area not GHA	0	0	2	1	0	0	0	0	0	0	0	0	3
Litter	Dropped by Public	0	0	0	0	0	0	0	0	0	0	0	0	0
	Litter on Land	1	0	0	11	1	0	0	0	0	1	2	2	18
Miscellaneous	Enquiry	0	0	0	0	0	0	0	0	0	0	0	0	0
Other ECU	Request	1	1	3	4	6	2	3	1	0	1	4	0	26
Request for Signage	No Dumping	0	0	0	0	0	0	0	1	0	0	0	0	1
	No Fly Tipping	0	1	0	0	1	0	0	0	0	1	0	0	3
<b>Ward Total</b>		10	16	22	26	15	11	11	8	4	4	10	10	147

## **5.0 Improvements in Service Delivery**

5.1 Environmental Health is fully aware of the main issues relating to waste issues with Ward 9. We are working in close partnership with many agencies to bring about long term environmental improvements.

5.2 There are a number of possible changes to work practices or introduction of new processes which may secure improvements. These are highlighted below:

- Use of analysis to more fully identify problem areas.
- More targeted response, particularly for repeat offenders. Measures include greater use of black bag searches, use of corroborated statements from residents. Work practices being reviewed and improved.
- Use of Fixed Penalty Notice (FPN) powers under the Public Health (Scotland) Act 2008; this allows a FPN of £150 (residential) or £400 (commercial) to be issued when there is non-compliance with a Section 80 Notice under the Environmental Protection Act.
- Use of over surveillance cameras in back court areas.
- Better and more focused co-operation with residents including more face to face contact; issues such as dealing with multi-cultural neighbourhoods and interpretation of educational leaflets, posters etc. need to be addressed.
- Linking operations to provide a more focussed, efficient and cost effective solution to ongoing problems, particularly with respect to bulk items.
- Identifying the root cause of issues in back courts, for examples the poor condition of bin areas, insufficient or inappropriate receptacles and developing action plans for securing long term sustainable improvements.
- Examine, where appropriate, improvements to back court areas generally through internal and external mechanisms including access to funding streams.
- Move away from a reactive service to more proactive and preventative measures, including widespread community consultation and education.
- Greater input to the Planning process to ensure that new or refurbished developments have adequate and sustainable designs for refuse storage and disposal.

## **6. Recommendation**

6.1 The Area Partnership is asked to note the contents of the report.